WILL COUNTY:
A Community of Safe, Healthy, Informed Individuals

FAMILY HEALTH SERVICES
A Division of the Will County Health Department

Main Office
501 Ella Avenue | Joliet, IL 60433 | 815-727-8501

Eastern Branch Office
44 Town Center | University Park, IL 60466 | 708-534-5777

Northern Branch Office
323 Quadrangle Drive | Bolingbrook, IL 60440 | 630-679-7000
Will County Health Department
Family Health Services
Services Guide

Table of Contents

Family Health Services Programs and Services..............................................................pages 1-18
   All Kids / Family Care...............................................................................................page 1
   All Our Kids (AOK) Network.....................................................................................page 2
   Adverse Pregnancy Outcome Reporting System (APORS)...........................................page 3
   Better Birth Outcomes (BBO)....................................................................................page 4
   Childhood Lead...........................................................................................................page 5
   Epidemiology & Communicable Disease.....................................................................page 6
   Family Case Management.........................................................................................page 7
   Genetics......................................................................................................................page 8
   HealthWorks of Illinois...............................................................................................page 9
   Healthy Child Care Illinois........................................................................................page 10
   Healthy Families Illinois.............................................................................................page 11
   HIV Prevention Program............................................................................................page 12
   Immunizations............................................................................................................page 13
   In-Person Counselor Program....................................................................................page 14
   International Travel Immunization Clinic..................................................................page 15
   Sexually Transmitted Disease (STD) Program............................................................page 16
   Tobacco Control & Prevention....................................................................................page 17
   Vision and Hearing......................................................................................................page 18
   Women, Infants, Children (WIC) Supplemental Nutrition Program...............................page 19

Community Presentations Available.............................................................................page 20

Mobilizing for Action Through Planning and Partnerships (MAPP) Collaborative........page 21

Quick Reference Guide to Programs and Services.........................................................page 22

Document updated: 3/15/2014
All Kids / FamilyCare Application Assistance

Contact Information
For application assistance call one of the service locations listed below or contact the information line at 1-866-ALL-KIDS
Website:  www.allkidscovered.com

Program Description
All Kids is a free or low cost health care program for children under 19 years of age, pregnant women and their babies. If a child already has insurance, All Kids may help pay for the child’s insurance premium.

FamilyCare has been added to the All Kids program to provide insurance coverage for a parent or other relative caring for children in place of their parents.

Program Eligibility
You must live in Illinois and be either:
- Under 19 years of age
- A pregnant woman
- A parent or other relative who cares for children in place of their parents

Eligibility is based on family size and income

Program Services
This low cost insurance program allows for a parent to apply for children who live with them. Additionally, another relative (grandparent, aunt, sibling, etc.) may apply for children they are caring for in place of the parents. A teenager who lives on his or her own may apply for him or herself. Pregnant women of any age may apply and may quality for a temporary medical card (MPE) as well as ongoing coverage. FamilyCare has been added to the All Kids program. FamilyCare allows a parent or other relative caring for children in place of their parents to apply for coverage for themselves.

Fee for Services
Application assistance is provided free of charge by appointment

Service Locations
Will County Health Department
Main Office
501 Ella Avenue
Joliet, IL 60433
Phone: 815-727-8501

Will County Health Department
Northern Branch Office
323 Quadrangle Drive
Bolingbrook, IL 60440
Phone: 630-679-7010
All Our Kids (AOK) Early Childhood Network

Contact Information
Phone: 815-774-7328
Email: rdeang@willcountyhealth.org
       elazo@willcountyhealth.org (Spanish)
Website: www.willcountyhealth.org

Program Description
The AOK Network is a community-based collaboration that is committed to developing a high-quality, well-coordinated, easily-accessible system of care that will promote positive growth and development for children 0-5 and their families.

Program Eligibility
Children, birth to five, and their families.

Program Services
The overall goal of the AOK Network is to ensure that all children five and under and their families have the opportunity to receive the services they need. Some examples of services provided by our network partners are prenatal care, well-baby checkups, parenting education and specialized services, such as speech therapy, physical therapy or home visits.

Our network is a dedicated core of partners and parents working toward the common goal of creating an environment of positive outcomes for children ages birth to five. The network focuses its efforts on developing effective and accessible parent education and training opportunities, increasing the identification of children with developmental delays through screening and timely referral, and creating the foundation for an equipped and responsive system of care for children with social and emotional issues.

The Will County AOK Network has five systems goals that are focused on.
Goal 1: The community has a coordinated and collaborative Early Childhood Services
Goal 2: Families have access to needed and appropriate Early Childhood Services that are responsive to the community
Goal 3: The Early Childhood System is comprised of a skilled, competent workforce
Goal 4: Early Childhood Services are family focused, culturally competent, and strength based
Goal 5: Parents/Caregivers are leaders in their families, the Early Childhood System and their communities

Fee for Services
This service is provided free of charge

Service Locations
The AOK Network partners are various agencies that serve Will County, therefore the locations may vary based on services. The Network meets monthly on the first Wednesday of every month. Meetings begin promptly at 9:30 A.M. Anyone is welcome to attend the monthly meetings. Please call for meeting location.
Adverse Pregnancy Outcome Reporting System (APORS)

Contact Information
Rosemary Jones, RN, BSN
Phone: 815-774-7322
Email: rjones@willcountyhealth.org
Website: www.willcountyhealth.org

Program Description
Home visits are provided to families of high-risk pregnant/postpartum women and high-risk infants in order to assess the woman, infant, and the family environment and to facilitate early intervention of identified problems. High-risk infants are the primary portion of the APORS program. The purpose of the infant follow-up program is to minimize disability in high-risk infants by identifying, as early as possible, conditions requiring further evaluation, diagnosis, and treatment, and by ensuring an environment that will promote optimal growth and development.

Program Eligibility
High-risk pregnant/postpartum women and high risk infants are eligible for the APORS program. Clients are referred to the health department and will be offered follow-up services. The family may decline such services.

Program Services
Home visits to high-risk prenatal/postpartum women should be scheduled as often as the client’s condition warrants. The high-risk infant should receive a minimum of six visits that are offered on the following schedule: as soon as possible after newborn discharge, and at chronological ages 2, 4, 6, 12, 18, and 24 months and/or whenever their condition requires further health monitoring, teaching, counseling and/or referral for appropriate services. Home visits are required, but occasionally, when an infant is receiving services at the health department, a follow-up visit may be conducted by the RN at that location.

These services are not to replace doctor’s visits.

Fee for Services
This service is provided free of charge
Better Birth Outcomes (B.B.O.)

Contact Information
815-727-8482
De’Borah Hall, RN, BSN, Program Manager
Phone: 815-727-8505
Fax: 815-727-8677
Email: dhall@willcountyhealth.org

Program Description
B.B.O. is a program designed to promote healthy pregnancies and healthy babies for women who live in Will County.

Program Eligibility
Women who live in Will County and are pregnant and may have any of the following risk factors are eligible:
- Previous pre-term birth or miscarriage
- Pre-pregnancy weight of less than 100 lbs
- More than 4th pregnancy or 3rd child expected in 40 months
- Diseases affecting pregnancy such as: diabetes, high blood pressure, asthma, seizures, etc.
- Under the age of 15
- Pregnant with multi-fetus
- Victim of domestic violence
- Previously in jail or under house arrest
- Alcohol or other substance abuse
- HIV or repeated STD infections
- Low educational level
- Previously had or currently have a DCFS case

Program Services
B.B.O. services include:
- In-home visits by nurses who have experience in prenatal care
- Monitoring of your blood pressure and weight as necessary
- Referrals to other agencies for assistance with housing, education and jobs
- Help finding an OB/GYN clinic or doctor
- Assistance with access to a medical card
- Assistance with transportation in the form of gas cards

Fee for Services
This service is provided free of charge to clients that meet the eligibility risk factors

Service Location
Will County Health Department
501 Ella Avenue
Joliet, IL 60433

Business Hours
8:30 am to 4:30 pm Monday-Friday
Children 6 years of age and younger

Program Services
This program includes an inspection of the homes of children found to have high levels of lead in their blood. We examine and test dust, paint chips, water and other possible sources of lead poisoning.

- Community screenings are available upon request at health fairs and other community events
- Educational presentations to schools and community groups

To schedule a lead screening contact the Will County Health Department Childhood Lead Poisoning Prevention Program or your child's doctor. (See contact information above)

Reporting Information
A child’s elevated blood lead level (EBL) can be reported in Will County by one of the following ways:

- Ask for member of the childhood lead program by calling 815-727-8830
- Fax to a confidential fax line to 815-774-4474
- Mail EBL reports to the following address:
  Will County Health Department
  Childhood Lead Poisoning Prevention Program
  501 Ella Avenue
  Joliet, IL 60433

Fee for Services
This service is provided free of charge
Epidemiology and Communicable Disease

Contact Information
Phone: 815-727-8481
Website: www.willcountyhealth.org

Program Description
The mission of the Epidemiology and Communicable Disease Program is to protect and promote the health of Will County residents. This is accomplished through the operation of public health surveillance, field investigations, health assessments and epidemiologic studies. Information from these activities are provided in a timely fashion to the health department, health care communities, other organizations, researchers, and the public for identifying Will County residents at increased health risk, understanding the causes and recommending changes to prevent disease and injury.

Program Eligibility
Anyone who has questions or concerns about a disease may call to receive more information.

Program Services
This program is designed to advise patients, as well as educate patients and the public on how to prevent communicable diseases.

A communicable disease can be reported in Will County by one of the following ways:
- Ask for the communicable disease investigator by calling 815-727-8481
- Fax to a confidential fax line to 815-727-8833
- Mail communicable disease reports to the following address:
  Will County Health Department
  Epidemiology and Communicable Disease Program
  501 Ella Avenue
  Joliet, IL 60433

For more information, please call 815-727-8481.

Normal business hours are Monday thru Friday 8:30 a.m. to 4:30 p.m., but staff is on call 24-hours a day for emergencies.

Fee for Services
This service is provided free of charge

Service Location
Will County Health Department
501 Ella Avenue
Joliet, IL 60433
Family Case Management

Contact Information
Phone: 815-727-8501
Website: www.willcountyhealth.org

Program Description
Family Case Management (FCM) is a comprehensive program that assures easier access to medical care and provides support for pregnant women, mothers, and infants. FCM helps women have healthy children with healthy futures, by encouraging early prenatal care and providing referral and linkage to a variety of services.

The goals of the FCM program are to:
- Provide access to primary health care
- Identify and resolve service barriers
- Provide health education to all eligible clients
- Reduce infant mortality and illness
- Reduce low birth weight in infants

Program Eligibility
Call the office in your area for more specific information about program eligibility.
- Pregnant women
- Infants up to one year of age and their mothers

Program and Services
The State of Illinois has focused on reducing infant mortality for more than 20 years. Since 1990, the state’s infant mortality rate has decreased by 23 percent.

The FCM program focuses on addressing access to: medical services, child care, transportation, housing, food, mental health and substance abuse services. FCM agencies serve as authorized agents for completing Medicaid Presumptive Eligibility (MPE) applications for women, and assist families in completing All Kids or FamilyCare applications for their children.

If you are a Will County resident and income eligible, we can help with:
Getting a doctor; Medical card application; Application to All Kids or FamilyCare insurance; Linkage to our WIC (Women, Infants and Children) nutrition education program; Developmental screening for children; Well child follow-up; Information about immunization schedules; Prenatal and postpartum depression screening, referral and follow-up; and Referral to programs (i.e. Healthy Families Illinois, Better Birth Outcomes and smoking cessation programs).

We can also provide referrals for the following:
Domestic violence services; Childcare resources; Child support; English as a second language (ESL) classes; Meals; Shelter; Infant items (diapers, formula, clothing); Adoption referrals; Child abuse prevention programs.

Fee for Services
This program is provided free of charge

Service Locations
Will County Health Department
Main Office
501 Ella Avenue
Joliet, IL 60433

Will County Health Dept. Northern Branch Office
323 Quadrangle Drive, Bolingbrook, IL 60440

Will County Health Dept. Eastern Branch Office
44 Town Center, University Park, IL 60466
Genetics

Contact Information
Loy Rosen, RN
Email: lrosen@willcountyhealth.org
Phone: 815-774-7302

For information regarding Newborn Screening or SIDS, contact Rosemary Jones, RN, BSN 815-774-7322

Program Description
The purpose of the genetics program is to provide education, referrals, follow-up and advocacy to the people of Will, Kendall and Grundy Counties.

Program Eligibility
Families are referred from both the Illinois Department of Public Health and from the WIC/Family Case Management Program. They may be in need of follow-up for unsatisfactory newborn screenings, failed hearing screenings, SIDS, genetic conditions, or reproductive risk. This is a voluntary program.

Program Services
The Genetic Program is funded by a grant from the Illinois Department of Public Health. Clients are referred to geneticist Dr. Paul Wong, MD from Rush-Presbyterian St. Luke’s Medical Center in Chicago, Illinois. He conducts a monthly Genetics Clinic at Provena St Joseph Medical Center in Joliet, IL.

Registered Nurses also do home visits for families referred with abnormal newborn screening tests. Newborn screening is a public health activity aimed at early identification of infants affected with certain genetic, metabolic, or endocrine conditions. Early diagnosis and treatment can reduce morbidity, premature death, mental retardation and other developmental disabilities. These tests should be considered screening tests only. Newborn screening is not diagnostic. Screening can indicate the possibility that an infant may be at risk for a disorder. Additional diagnostic tests are necessary to determine if an infant with an abnormal test actually has a disorder.

Since 2003, Illinois law has required that every infant born in a hospital to be screened for hearing loss before being discharged. Nurses will do follow-up, home visit/telephone call/letter, on infants who have been diagnosed with a hearing loss or have had an incomplete test.

Sudden infant death (SIDS) is another part of this program. Infants who have had a sudden, unexpected and sometimes expected, death are referred to the local health department. Nurses do home visits to offer support to the family.

Fee for Services
No fee – only an assessment

Program Location:
Will County Health Department
Genetics Program
501 Ella Ave
Joliet, IL 60433
HealthWorks of Illinois

Contact Information
Contact: Loy Rosen, BSN
Phone: 815-774-7302
Email: lrosen@willcountyhealth.org
Website: www.willcountyhealth.org

Program Description
HealthWorks of Illinois is a comprehensive health care program for children under the age of 21 who are in custody of the Illinois Department of Children and Family Services (DCFS). This health care system is designed to meet the medical needs of children in foster care in Will and Grundy counties in Illinois.

Program Eligibility
Children under the age of 21 in foster care

Program Services
The HealthWorks program has Medical Case Managers who help to ensure that a foster child’s health care needs are being met. Every foster child under the age of 6 will have a Medical Case Manager. New foster children 6 yrs and older will have a Medical Case Manager for the first 45 days of custody. Medical Case Managers assist foster parents in choosing a primary care doctor.

There is a required initial physical exam for children new to the Department of Children and Family services (DCFS) custody and is performed before placement. It identifies any immediate health care needs and provides medical information to help in determining the right placement choice for the child.

The comprehensive health examination is the second required physical and includes lab tests, developmental assessments, and any necessary immunizations along with referrals for vision, hearing, and dental screenings. It is performed within 21 days after the initial physical exam.

Medical Case Managers maintain regular contact with the foster parent to answer any medical questions and to receive an update on any medical visits. They are available to answer questions about the child’s health care needs. They provide regular guidance to the foster parent regarding required well-checks, immunizations, vision and hearing testing, dental care, any needed specialized care and developmental assistance. A collection of the foster child’s medical records are maintained at the Will County Health Department. The Medical Case Managers will follow up on medical concerns of the children in foster care.

Fee for Services
This service is provided free of charge to all foster care children
Healthy Child Care Illinois

Contact Information
Phone: 815-741-1163 ext. 229
Email: gkrantz@childcarehelp.org

Program Description
Healthy Child Care Illinois (HCCI) is a program administered by the State of Illinois to promote safe and healthy childcare. We work in collaboration with the Child Care Resource and Referral (CCR&R) agency as a resource to providers. A Child Care Nurse Consultant provides training and education to child care providers, parents and children on a variety of topics. These services are available to providers in Will, Kankakee, Kendall and Grundy counties.

Program Eligibility
Services are available for child care centers, licensed and licensed-exempt providers within the four county area (see above). This includes staff, parents and children enrolled in the child care program.

Program Services
Training and education is offered on a variety of health and safety topics. The nurse is also available for telephone consultations to answer any questions a provider may have. Staff trainings and parent education can be scheduled by contacting the nurse consultant at (815) 741-1163 ext. 229. A minimum of five registered participants is required for trainings. Specialized educational sessions on oral health and hand washing can be provided for children. Additional trainings can also be accessed by contacting the CCR&R and requesting their training schedule. Additional services provided include Asthma Awareness Program, Child Passenger Safety Seat Education and Check Lanes, and outdoor safety checks.

Fee for Services
Services are provided free of charge

Service Location
The nurse consultant is located at the Child Care Resource and Referral
801 N. Larkin Avenue
Joliet, IL 60435

Additional trainings can also be accessed by contacting Tammy Notter at the CCR&R (815-727-1163 ext 226), and requesting their training schedule.
Healthy Families Illinois

Contact Information
Jill Garbaliauskas, Program Coordinator
Phone: 815-740-8987
Email: jgarbaliauskas@willcountyhealth.org
Website: www.willcountyhealth.org

Program Description
Healthy Families is a program in the community to assist teen parents in the community. We believe that through education and support of new parents, Healthy Families Illinois can make positive changes in families and communities. Healthy Families Illinois hopes to empower the families of our future, through guidance and caring. We, as a program believe in our young mothers and their abilities as parents.

Program Eligibility
Healthy Families Illinois will meet with you to find out if you are eligible for services. You may be eligible for Healthy Families Services if:

- You live in Will County
- You are a first-time parent
- You are expecting a new baby or you have a baby that is under 3 months old
- You are 19-years-old or younger

If you are not eligible for home visiting services, we will refer you to other resources available to you.

Program Services
Healthy Families Illinois provides home visits from a Family Support Worker, groups and Doula services. A Family Support Worker (FSW) will visit clients in their home to offer them encouragement, provide information on their child’s growth and development, track and evaluate development, help them learn healthy ways of dealing with everyday stress, provide community referrals, teach them positive parenting skills, activities and age appropriate discipline options, complete home safety checks, help them get their child’s well-baby check and immunizations on time, and help them set and achieve personal and family goals.

The Doula program provides prenatal, antepartum, and postpartum support for our clients. They provide our clients with educational materials about labor and delivery. They also provide prenatal classes for teen parents twice a month.

Young Mom’s Café & Will County’s Dad Squad meet twice a month at the Will County Health Department. These groups provide young parents in Will County a place where they can come together with other young parents to talk about the challenges, issues, and triumphs of being a young parent. They share stories and help each other find solutions, information, and resources to help them be the best parents they can be.

Fee for Services
This service is provided free of charge

Service Locations
The Healthy Families Illinois program has two offices. The main office is housed at the Will County Health Department (501 Ella Ave., Joliet). We have one satellite office in Bolingbrook.
HIV Prevention Program

Contact Information
Phone: 815-727-8830
Email: ldudczyk@willcountyhealth.org

Program Description
The Will County Health Department HIV/STD programs ensure that individuals at high risk for acquiring or transmitting HIV or other STD’s in Will County are provided with quality HIV/STD prevention and care services.

Program Eligibility
Anyone 12 years of age or older that meets program eligibility

Program Services
HIV services include:
- FREE anonymous and confidential HIV counseling and testing - appointments preferred
  - Testing is available Mon. thru Fri. from 9:00 a.m. to 4:00 p.m. at main office
  - Call for community and branch offices testing availability
  - Orasure - Oral Testing – Results in 1 week
  - Rapid oral testing and finger stick – Results in 20 minutes
- Linkage to case management services for all HIV+ clients
  - Collaborative with Agape Missions a Non-for-Profit organization
- HIV risk reduction and harm reduction counseling
- HIV positive support group (call for meeting times and dates)
- Free risk reduction materials; male and female condoms, dental dams, etc.
- Anonymous partner notification services for HIV/STDs
- Free HIV/STD literature
- Sexually Transmitted Disease (STD) counseling and education
- Social service referrals

Prevention Services:
- The HIV program conducts community outreach and awareness
- Participate in various health fairs and National Testing Events
- Provide one-time presentations/demonstrations
- Offer evidenced-based intervention programs in community targeted to men having sex with men
  - Call for program meeting dates and times

Health Fair and Presentation requests are welcome.

Reporting Information
Please call 815-727-8830 for instructions on how to report a positive HIV test or AIDS defining illness

Fee for Services
FREE of Charge for high-risk populations: Call 815-727-8830 to see if you qualify

Service Locations
Joliet Main Office, Bolingbrook Northern Branch office (NBO), University Park Eastern Branch Office (EBO), and Joliet Junior College. Call for dates and times of services for specific locations.
Immunizations

Contact Information
Phone: 815-740-8143
Fax: 815-727-8491
Website: www.willcountyhealth.org

Program Description
The Immunization program provides a variety of recommended childhood and adult immunizations to the public.

Program Eligibility
- Immunizations are available to residents of Illinois
- Adults and children of all ages
- Children with health insurance that covers immunizations should obtain their shots from their physician

Program Services
- Regularly scheduled immunization clinics are held at three sites located throughout Will County.
- Clients must bring their immunization records with them to receive shots.
- Children must be accompanied by their parent/guardian.

Fee for Services
- Children’s vaccine (including Flu): $23.75/dose
- Adult vaccine is priced according to the vaccine type. Adult flu shots are $40.00/dose

Medicaid and Medicare are accepted.
Childhood immunizations will not be denied due to inability to pay.

Service Locations
Will County Health Department
Walk-In Immunization Clinic
In the Community Health Center Building
1106 Neal Avenue
Joliet, IL 60433
Phone: 815-740-8143 or 877-942-5807

Will County Health Department Eastern Branch Office
44 Town Center Drive
University Park, IL 60466
Phone: 815-740-8143 or 877-942-5807

Will County Health Department Northern Branch Office
323 Quadrangle Drive
Bolingbrook, IL 60440
Phone: 815-740-8143 or 877-942-5807

Mondays 8:30 to 11:30 am
Tuesdays and Thursdays: 8:30-11:30 am & 1:00 to 6:00 pm
Wednesdays: 1:00 to 4:00 pm
Friday: 8:30 am to 12:00 pm
Closed the fourth Friday of each month.

Wednesday by appointment
Mondays by appointment
In-Person Counselor Program

Contact Information
Phone: 815-727-5990 (For an appointment or information)
Spanish Phone: 815-727-5987
Website: www.willcountyhealth.org

Program Description
Beginning October 1, 2013, with funding provided through the Illinois Department of Public Health, the Illinois Health Insurance Marketplace and Get Covered Illinois will enable area consumers, and small businesses, to shop for a health insurance option that is just right for them. Certified Navigators are available to assist with the enrollment process and to answer any questions.

Program Eligibility
Uninsured or underinsured Individuals and/or families.

Program Services
Shopping for affordable health insurance and applying for Medicaid can be tricky. Therefore, specially trained Health Department counselors will be available to help consumers navigate through the new Illinois Marketplace and get the health insurance they need. Consumers will be able to talk to an In-Person Counselor who can help them enroll in the Marketplace for private insurance, or apply for Medicaid, during a one-on-one personal appointment. The appointment times and dates are flexible, and can be scheduled during the week, in the evening, and on weekends. In-Person Counselors, also known as Navigators, are also available to present to community members to help educate, answer questions, and to schedule appointments. The In-Person Counselor Program is here to serve as many eligible consumers as possible in Will County.

For information about the Illinois Health Insurance Marketplace, and to learn about the benefits you may be eligible for under the Affordable Care Act (“ObamaCare”), please call 815-727-5990.

Fee for Services
All program services are provided for free.

Appointment Locations:

**Monday-Friday and some Saturdays**
Will County Health Department Main Office
Phone: 815-727-8524
501 Ella Avenue
Joliet, IL 60433

**Tuesdays**
Will County Health Department Eastern Branch Office
Phone: 708-534-5777
44 Town Center
University Park, IL 60466

**Mondays and some Saturdays**
Will County Health Department Northern Branch Office
Phone: 630-679-7010
323 Quadrangle Drive
Bolingbrook, IL 60440

**Thursdays and Fridays**
Presence Saint Joseph Medical Center
333 Madison Street
Joliet, IL 60435
International Travel Immunization Clinic

Contact Information
Phone: 815-727-8673 (For an appointment or information)
Fax: 815-727-8491
Website: www.willcountyhealth.org

Program Description
The International Travel Immunization Clinic provides a comprehensive consultation and immunization service for persons traveling abroad. Services are provided by appointment. Early morning and daytime appointments are available.

Program Eligibility
Anyone who is planning to travel internationally is welcome!

Program Services
The nurse will provide destination-specific information regarding currently circulating diseases, epidemics, vaccination recommendations, and measures for safe travel. Recommendations for immunizations are individualized based on each traveler’s age, medical history, past immunizations, and travel plans.

To maximize protection from vaccine-preventable diseases, an appointment should be scheduled at least 4 weeks before departure.

Travel Vaccines and Anti-Malarial medications are provided, as well as treatment for Traveler’s Diarrhea if needed. Will County Health Department Travel Immunization Clinic is a designated yellow fever vaccination center by the CDC and Illinois Department of Public Health. Persons who receive the Yellow Fever vaccine will be given a World Health Organization Certificate of Vaccination. Yellow Fever Vaccine is required at least 10 days prior to entry into some countries.

Everyone should bring their immunization records. Children must be accompanied by their parent/guardian.

Fee for Services
Pre-travel consultation: $30.00 for the first person; $15.00 for each additional traveler attending the session

<table>
<thead>
<tr>
<th>VACCINES AVAILABLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vaccine type</td>
</tr>
<tr>
<td>Yellow Fever</td>
</tr>
<tr>
<td>Hepatitis A</td>
</tr>
<tr>
<td>Oral Typhoid</td>
</tr>
<tr>
<td>Tdap</td>
</tr>
<tr>
<td>Meningitis</td>
</tr>
<tr>
<td>Varicella</td>
</tr>
<tr>
<td>Pneumonia</td>
</tr>
<tr>
<td>Japanese Encephalitis</td>
</tr>
</tbody>
</table>

Medications:
- Anti-Malaria medications: Price is dependent on dosage of medication needed
- Travelers’ diarrhea medications: Price is dependent on type of medication

Prices are subject to change without notice.

Service Location:
Will County Health Department, Travel Immunization Clinic (in the Community Health Center Building)
1106 Neal Avenue
Joliet, IL 60433
STD Program

Contact Information
Phone: 815-727-8830
Email: ldudczyk@willcountyhealth.org

Program Description
The Sexually Transmitted Disease (STD) program conducts surveillance on positive cases of Chlamydia, Gonorrhea, and Syphilis in Will County. Surveillance efforts follow strict procedures to ensure the confidentiality of STD case reports.

Program Eligibility
Anyone 12 years of age or older with a confirmed case of chlamydia, gonorrhea and syphilis

Program Services
- Surveillance and treatment
  - Confirmed untreated cases of Chlamydia, Gonorrhea, and Syphilis may be treated at the Will County Health Department, free of charge, if services have not been found elsewhere
- Anonymous and confidential partner notification and referral services
  - To help ensure that you and your partners are aware of potential STD exposure and infection status without disclosing any identifying information
- Comprehensive STD clinic services are available off-site (testing, treatment, examinations, referrals)
- Educational presentations to schools and other interested community groups
  - Presentations focus on STD prevention, signs and symptoms, treatment guidelines, and referrals for STD screening and treatment
  - Please call 815-727-8830 to schedule a presentation

Services are available for a limited fee for service
To schedule an appointment call 815-727-8670
The Will County Community Health Center
1106 Neal Avenue, Joliet, IL 60433
www.willcountyhealth.org

Reporting Information:
A sexually transmitted disease can be reported in Will County by one of the following ways:
- Ask for disease investigator by calling 815-727-8830
- Fax to a confidential fax line to 815-774-4474
- Mail sexually transmitted disease reports to the following address:
  Will County Health Department
  Sexually Transmitted Disease Program
  501 Ella Avenue
  Joliet, IL 60433

For more information about the STD Program and Services, or for general information or questions, please call 815-727-8830.
Tobacco Control & Prevention

Contact Information
Cindy Jackson, Program Manager
Phone: 815-727-8824
Email: cjackson@willcountyhealth.org
Website: www.willcountyhealth.org

Program Description
The Tobacco Control & Prevention (TC&P) program offers a variety of programs and services to decrease tobacco use rates keep youth tobacco-free and eliminate exposure to secondhand smoke.

Program Eligibility
All programs are open to the Will County community including schools, corporations, and the public.

Program Services

Cessation programs:
- Freedom From Smoking is a proven effective smoking cessation program, that provides a supportive and structured approach to quitting smoking. Participants attend a 90 minute session once a week for a total of 8 sessions. This program is offered onsite to smoke-free campuses, worksite wellness programs, multi-unit housing that is implementing a smoke-free policy, and within mental/behavioral health systems. For more information about scheduling a program, call 815-727-8769.
- The Illinois Tobacco Quitline is a free, telephone-based cessation counseling service provided to state residents who want to quit using tobacco products. The Quitline has certified counselors who can provide personalized assistance to individuals daily from 7 am – 11 pm in more than 150 languages. For more information, call 1-866-QUIT-YES (1-866-784-8937) or visit www.quityes.org.

Prevention programs:
- Reality Illinois is an in-your-face, stand-up-and-shout, not-taking-it-anymore tobacco prevention movement created by and for teens. We educate the teens on the effects of tobacco use and secondhand smoke to encourage them to promote healthy lifestyles. The mission of REALITY Illinois: Will County is to advocate for tobacco-free policies, which protect the health of Will County residents and to influence our community to lead a tobacco-free lifestyle.
- Tobacco Prevention Lending Library has visual aids, videos, curriculums and educational materials that can be checked out and utilized for educational purposes.

Coalition Toward a Tobacco-Free Will County: This county-wide coalition has representation from organizations, businesses and individuals committed to reducing tobacco-use rates in Will County. One of the coalition’s goals is to increase school participation in the Illinois Youth Survey in order to obtain better data indicating youth tobacco use issues. Better community-specific data will also lead to more targeted strategies in communities with the most need of tobacco prevention. Our second goal is to engage community members and residents to advocate for tobacco-free policies within their own community. The Coalition Toward a Tobacco-Free Will County is open to all individuals and organizations interested in working on strategies to reduce tobacco use.

Smoke-Free Illinois Act education and enforcement: The TC&P program provides education to businesses and the public regarding the Smoke Free IL Act as well as enforcement of the law and follow-up on all smoking complaints.

Tobacco Policy Technical Assistance: TC&P staff will provide assistance with the development of tobacco policies including but not limited to smoke-free housing, tobacco-free college campuses, tobacco-free worksite campuses, tobacco-free parks, tobacco-free school code enforcement, Smoke-Free IL Act enforcement, and the development of tobacco retailer licensing and youth access ordinances.

Free Enforcement Signage Available: Smoke-Free IL Act, Smoke-Free Campus and Smoke-Free Housing door clings; and Tobacco-Free School Code Enforcement, Tobacco-Free Campus and Smoke-Free Campus outdoor metal signs are available upon request.
Vision and Hearing

Contact Information
Hope Cathelyn, Chief Technician
Phone: 815-727-8849 (for questions and information)
Phone: 815-727-8501 (for appointments)
Email: hcatheley@willcountyhealth.org

Program Description
Vision and hearing screenings are performed for school age children as well as adults. The main goal of the vision and hearing program is early detection of vision and hearing problems in children.

Program Eligibility
Children ages 3 years through adults

Program Services
- The Vision and Hearing program has certified technicians that do vision and hearing screenings at schools as well as in preschool settings.
- Once a month screenings are done in the office by appointment only.

Vision screenings are not a substitute for a professional examination by an eye doctor. The Will County Health Department does not have an optometrist on staff.

Fee for Services
- There is no fee for screenings performed at the Will County Health Department.
- There is a charge for screenings performed in the schools.

Service Location
Will County Health Department
501 Ella Avenue
Joliet, IL 60433
Women, Infants, & Children (WIC) Supplemental Nutrition Program

Contact Information
Phone: 815-727-8524
Website: www.willcountyhealth.org

Program Description
The WIC program provides vouchers for nutritious food, and nutrition education to all participants. Breastfeeding support is available to breastfeeding participants.

Program Eligibility
Categories of participants that are eligible for WIC include:
- Infants
- Children under age five
- Pregnant women (up to 6 weeks after delivery)
- Breastfeeding women (up to 1 year after delivery)
- Postpartum women (up to 6 months after delivery)

Applicants must live in Will County and meet income requirements that are set by the Federal Government. Certain applicants are eligible based on their participation in other programs such as Medicaid, Temporary Assistance for Needy Families or SNAP (food stamps). Nutrition and medical risk eligibility are determined at the time of the WIC appointment. Call the office in your area for an appointment or for more specific information.

Program and Services
In Illinois, over 40 percent of all babies are on the WIC program. WIC is often the entry point into the health care system for WIC participants. Recent studies have shown that WIC participation reduces fetal deaths, infant deaths, low birth weight, and iron deficiency anemia. It also helps to increase immunization rates of children.

The WIC program is successful in improving the diet and protecting the health of participants. WIC foods help parents to feed their children properly during critical periods of growth and development. WIC foods are high in protein, calcium, iron, vitamin A or vitamin C. Different food packages are provided for different categories of participants.

WIC provides:
- Important information about healthy eating and good nutrition
- Information about breastfeeding and breastfeeding support
- Special vouchers to buy healthy foods – like milk, juice, eggs, cheese, cereal, dry beans, peanut butter, whole grains, canned tuna or salmon, and fruits and veggies
- For partially breastfed or non-breastfed infants, vouchers for infant formula
- Vouchers for infant cereals and baby food jars of fruits, veggies, and baby meats
- Help in finding healthcare and other services in your area

Fee for Services
This service is provided free of charge for eligible participants

Service Locations

<table>
<thead>
<tr>
<th>Will County Health Department</th>
<th>Will County Health Department</th>
<th>Will County Health Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Office</td>
<td>Northern Branch Office</td>
<td>Eastern Branch Office</td>
</tr>
<tr>
<td>Phone: 815-727-8524</td>
<td>Phone: 630-679-7010</td>
<td>Phone: 708-534-5777</td>
</tr>
<tr>
<td>501 Ella Avenue</td>
<td>323 Quadrangle Drive</td>
<td>44 Town Center</td>
</tr>
<tr>
<td>Joliet, IL 60433</td>
<td>Bolingbrook, IL 60440</td>
<td>University Park, IL 60466</td>
</tr>
</tbody>
</table>

Wilmington: Call the Joliet office for more information, 815-727-8524
Family Health Services Community Presentations Available

All Our Kids Network (AOK)
This program can provide an education table at a health fair or wellness event to discuss the importance of parental and educator involvement from ages birth to five. The AOK Network is a collaborative network to ensure that children are provided with a smooth transition from birth to three programs to kindergarten. For more information, call 815-774-7328.

Better Birth Outcomes (BBO)
This program can provide an education table at a health fair to provide information on case management services for high risk pregnant women living in Will County. For more information, call 815-727-8505.

Breastfeeding
Breastfeeding Peer Counselors are available for health fairs, presentations and support as a part of the WIC program. For more information, call 815-727-8524.

Epidemiology and Communicable Disease
For an education table at a health fair or wellness event or for a presentation on the prevention and control of communicable diseases, call 815-727-4427.

Family Case Management Program
For an education table at a health fair or wellness event, to provide information about the Family Case Management program and the benefits of enrollment early in pregnancy and in infancy. For more information, call 815-727-8511.

Healthy Child Care Illinois
A Child Care Nurse Consultant is available to provide health and safety presentations on a variety of topics for child care providers, staff, parents and children. For more information, call 815-741-1163 ext. 229.

Healthy Families Illinois
This program can provide an education table at a health fair or wellness event to provide information on teen pregnancy prevention and information about our program. Presentations can be provided to community groups on teen pregnancy prevention as well. For more information, call 815-740-8987.

HIV/STD Program
For an education table at a health fair or wellness event, this program can offer free condom demonstrations and HIV/STD testing. We can tailor presentations to any audience that are age and content appropriate. For more information, call 815-727-8830.

In-Person Counselor Program
This program can provide an education table at a health fair to provide information on the Illinois Health Insurance Marketplace and Expanded Medicaid program. Certified Navigators are also available to speak to community groups. For more information, call 815-727-5990.

Lead Program
For an education table at a health fair or wellness event, this program can offer lead screenings. For more information, call 815-727-8830.

Tobacco Control & Prevention
For an education table at a health fair or wellness event or for a quit smoking presentation or program, call 815-727-8769.

WIC
WIC is available to provide nutrition information for women, infants, and young children at a health fair or event. For more information, call 815-727-8524.
Every five years local health departments in the state of Illinois are required to complete a needs assessment and community health plan, known as IPLAN (Illinois Project for Local Assessment of Need). Hospitals are required to complete a Community Health Needs Assessment (CHNA) every three years. The Will County MAPP Collaborative is an outcome of this process. The MAPP Collaborative is made up of a broad cross section of organizations and individuals throughout Will County. For the 2010 assessment and planning process, the Will County Health Department used the Mobilizing for Action through Planning and Partnership (MAPP) framework to conduct the needs assessment. MAPP is a process that provides a community-driven, comprehensive framework for assessing community needs and addressing strategic issues. This process is completed every 3-5 years. We are currently in the planning process for the 2014 needs assessment and plan.

2010 Priority Issues for Will County are:

- Access to Primary and Specialty Health Care
- Awareness of Services and How to Access Them
- Behavioral Health
- Prevention and Management of Chronic Care Issues
- Youth Services

Current MAPP Action Teams

- Access to Care
- Awareness
- Chronic Care
- Systems

If you are interested in more information or want to become involved with an action team contact:

Contact: Vanessa Newsome, Program Coordinator
Phone: 815-727-5089
Email: vnewsome@willcountyhealth.org

Website: [http://willcountyhealth.org/en/do.jsp?id=166](http://willcountyhealth.org/en/do.jsp?id=166)
## Family Health Services
### Quick Reference Guide to Programs and Services

<table>
<thead>
<tr>
<th>Program</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Kids / Family Care</td>
<td>1-866-ALL-KIDS</td>
</tr>
<tr>
<td>All Our Kids (AOK) Network</td>
<td>815-774-7328</td>
</tr>
<tr>
<td>Adverse Pregnancy Outcome Reporting System</td>
<td>815-774-7322</td>
</tr>
<tr>
<td>APORS</td>
<td></td>
</tr>
<tr>
<td>Better Birth Outcomes</td>
<td>815-727-8482</td>
</tr>
<tr>
<td>Childhood Lead</td>
<td>815-727-8830</td>
</tr>
<tr>
<td>Epidemiology &amp; Communicable Disease</td>
<td>815-727-8481</td>
</tr>
<tr>
<td>Family Case Management</td>
<td>815-727-8501</td>
</tr>
<tr>
<td>Genetics</td>
<td>815-774-7302</td>
</tr>
<tr>
<td>HealthWorks of Illinois</td>
<td>815-774-7302</td>
</tr>
<tr>
<td>Healthy Childcare Illinois</td>
<td>815-741-1163, ext. 229</td>
</tr>
<tr>
<td>Healthy Families Illinois</td>
<td>815-740-8987</td>
</tr>
<tr>
<td>HIV Prevention Program</td>
<td>815-727-8830</td>
</tr>
<tr>
<td>Immunizations</td>
<td>815-740-8143</td>
</tr>
<tr>
<td>In-Person Counselor Program</td>
<td>815-727-5990</td>
</tr>
<tr>
<td>International Travel Immunization Clinic</td>
<td>815-727-8673</td>
</tr>
<tr>
<td>MAPP Collaborative</td>
<td>815-727-5089</td>
</tr>
<tr>
<td>Sexually Transmitted Disease (STD) Program</td>
<td>815-727-8830</td>
</tr>
<tr>
<td>Tobacco Control &amp; Prevention</td>
<td>815-727-8769</td>
</tr>
<tr>
<td>Vision and Hearing</td>
<td>815-727-8501</td>
</tr>
<tr>
<td>Women, Infants, Children (WIC)</td>
<td>815-727-8524</td>
</tr>
</tbody>
</table>