

Will County Community Themes & Strengths Survey: Final Report



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Introduction

The Will County Community Themes and Strengths Assessment (CTSA) was conducted as one of the four assessments in the Mobilizing for Action Through Planning and Partnerships (MAPP) process. The Community Themes and Strengths Assessment provides an understanding of the issues residents feel are important. It identifies issues that interest the community, perceptions about quality of life, and community assets. MAPP provides the framework for a comprehensive public health system assessment and plan, which is led and developed by public health system partners. The MAPP process requires engagement of the local public health system partners and the community at large. These stakeholders are engaged in various stages of the process. Results from the CTSA will be analyzed with the reports from the other three assessments, which include the Local Public Health System Assessment (LPHSA), Community Health Status Assessment (CHSA) and the Forces of Change Assessment (FOCA). Strategic issues and health priorities will then be identified by examining the convergence of the results of the assessments and determining how the issues identified in the assessments affect the overall vision. Further analysis and prioritization of strategic issues will be conducted to develop a manageable list of strategic issues and priorities for the plan. Next, goals and strategies will be formulated to address the strategic issues. Finally, action plans will be developed for each strategic issue. Action plans will include objectives for achieving the goals, implementation plans, measurable outcomes of each objective and responsible parties for each objective. The plans will be coordinated and implemented to improve the local public health system and ultimately the overall health of the community.

Assessment Methodology

This report reviews the findings from this survey in attempting to highlight the community themes, strengths and areas of concern to residents of Will County. The Illinois Public Health Institute (IPHI) was contracted by the Will County MAPP Steering Committee to assist with the development of the community survey tool. A Community Themes and Strengths Assessment (CTSA) Committee was established with members of the MAPP Steering Committee and other community partners. The CTSA Committee reviewed and discussed the survey tool used in the 2005 Will County Community Needs Assessment. Members of the CTSA were asked to identify questions to use again. This would allow consistency in the data collection from the previous needs assessment and allow the team to look at comparison data. Sample surveys were recommended by IPHI for review, survey format, and additional question selection. The core planning team with the assistance of IPHI developed the survey instrument and presented it to the CTSA Committee for review and comments. The CTSA Committee made recommendations to the MAPP Steering Committee for final approval. Focus groups will be conducted to supplement the information obtained from the survey.

In October 2009, the Will County Public Health Department conducted a survey to gather resident feedback on the themes and strengths of their community. The Health Department mailed an eight-page survey to 5,000 randomly selected households. Survey respondents were given two options for completing the survey: 1) completing the paper survey and returning it in a self-addressed, stamped envelope or 2) using an internet address for an online version of the survey. A local marketing firm provided assistance in selecting and mailing the surveys to Will county residents.

The online survey was available to respondents for ten weeks; all paper-based surveys that were returned to the Health Department within this same period were entered into the online survey. On December 11, 2009, the survey collection process was completed. There were a total of 461 paper-based surveys and 24 online surveys, totaling 485 surveys collected from Will county residents.

Respondent Profile

The respondents' demographic profile was compared to the U.S. Census Bureau's 2006-2008 American Community Survey 3-Year Estimates to determine the representative nature of the respondents. The following summarizes the similarities and differences found:

- Sex: The respondents' sex closely mirrors that of Will County residents.

	Respondents:	Will County Residents:
Sex		
Female	49.2%	49.9%
Male	50.8%	50.1%
Transgender	0.0%	n/a

- Age: The age distribution of respondents' was skewed toward older individuals in comparison to Will County residents.

	Respondents:	Will County Residents:
Age		
24 yrs or younger	0.4%	37.7%
25 to 34 yrs	8.1%	15.6%
35 to 44 yrs	15.0%	15.6%
45 to 54 yrs	22.2%	13.9%
55 to 64 yrs	24.5%	8.8%
65 yrs or older	40.5%	8.2%

- Income: Respondents tended to be of lower income than those of Will County as a whole; this can mostly be accounted for by a lower percentage of upper-income (\$100,000 or more) respondents. It is suspected that the large number of older retired respondents, who are not in their prime earning years, influences this income discrepancy.

	Respondents:	Will County Residents:
Income (Annual)		
Less than \$25,000	12.6%	11.4%
\$25,000 to \$34,999	9.6%	7.2%
\$35,000 to \$49,999	10.8%	10.5%
\$50,000 to \$74,999	23.8%	20.2%
\$75,000 to \$99,999	16.5%	17.9%
\$100,000 or more	26.8%	32.8%

- Race/Ethnicity: There was a higher percentage of White respondents and lower percentage of African-American and Hispanic/Latino respondents than those of Will County residents. Four of the five survey respondents who chose “Other” on the survey indicated they were of another ethnic category (Jewish) or multi-racial.

	Respondents:	Will County Residents:
Race/Ethnicity		
White, Non-Hispanic	88.1%	69.8%
Black/African-American	4.8%	10.5%
Asian/Pacific Islander	1.5%	3.8%
American Indian/Alaskan Native	0.2%	0.1%
Hispanic/Latino	4.0%	14.4%
Multiracial or Some Other Race	1.4%	1.5%

- Educational Attainment: Respondents tended to be more educated than Will County as a whole; there were fewer respondents with lower levels of educational attainment. Of the 1.5% of respondents (7) indicating they had an “other” educational attainment level on the survey, five of the seven respondents either completed a four-year degree, trade school degree, or higher educational attainment; the other two respondents had completed some school beyond a high school diploma or equivalency.

	Respondents:	Will County Residents:
Educational Attainment		
< High School	0.4%	4.2%
Some High School	2.9%	6.4%
High School Diploma/GED	20.8%	28.5%
Some College	22.9%	22.6%
Two-year/ Associates Degree	8.2%	8.3%
Four-year/ Bachelors Degree	28.3%	19.9%
Post-graduate Degree	15.1%	10.0%
Other (please specify)	1.5%	n/a

- Veteran Status: More respondents indicated they were veterans than those of Will County as a whole.

	Respondents:	Will County Residents:
Veteran Status		
Veteran	19.2%	7.3%
Civilian	80.8%	92.7%

- Primary Language Spoken: Respondents overwhelmingly spoke English as their primary language; Will County has a higher percentage of primary Spanish and “other language” speakers.

	Respondents:	Will County Residents:
Primary Language Spoken		
English	97.5%	81.1%
Spanish	1.3%	11.4%
French	0.2%	n/a
German	0.0%	n/a
Italian	0.0%	n/a
Other (please specify)	1.0%	7.5%

Other Notable Demographic Variables:

Religion: The survey respondents were overwhelming Christian, with a majority (52.3%) indicating they were Catholic. Other Christian sects included Baptist (6.9%), Lutheran (6.2%), Methodist (4.9%) and Presbyterian (3.2%). Another 6.0% of the respondents indicated that they were “non-denominational,” presumably non-denominational Christian. There were 7.1% of the respondents that indicated “other;” however, all but four of the 33 “other” responses were Christian denominations or sects. Only 6.7% of respondents indicated they had no religious affiliation. Of the 465 responses to this question, only 15 or 3.2% were of a non-Christian religion (Appendix B).

Educational Pursuits in College: The educational fields of study for respondents varied greatly, but tended to reaffirm the fact that the respondent pool was highly educated. Of the 326 different responses, the business fields, including accounting, marketing, management and economics was chosen by 25.5% of the respondents. General humanities, arts and sciences, including responses ranging from mathematics, to social work, were listed by 23.3% of the respondents. It is noted that this category includes responses simply listing a degree “BA” or field of study “English” that would merit a four-year college degree. Health care was listed by 15.2% of the respondents, which included everything from nursing and radiology to veterinary medicine. Education or teaching was listed by 11.8% of the respondents (Appendix B).

Desire to Pursue Additional Education: Over one-quarter (28.9%) of the respondents indicated a desire to pursue additional education (Appendix B). The major barriers in pursuit of additional education were cost, time, family commitments, and the access and availability of appropriate classes. Twenty-three responses were omitted from the analysis because they did not appropriately answer the question.

Employment Status: A high number of respondents were retired (33.1%), reaffirming the finding that respondents tended to be older than Will County residents were. There were 52.2% of respondents employed either full or part-time and 9.0% unemployed. Respondents felt secure in their currently employment situation. A majority (60.0%) of respondents believed they are likely to remain employed in the next 12 months. Over a quarter (25.7%) answered “not applicable” to this question; it is presumed that these respondents were not currently employed and will not be seeking employment (Appendix B).

County Residency: Respondents length in Will County varies greatly. The mean length of time living in the county was 24.19 years. However, there was a large variance in this average, indicated by a standard deviation of 20.58 years from the mean. The mode, or most common answer, was 4 years. The variance in these responses lends to the wide variety of respondents time living in the county (Appendix B).

Housing Type: An overwhelming majority of respondents own their own home (92.3%).

Household Size: Respondents tended to have two adults no children in the home. The average number of adults in the home was 2.05; the median and mode were both two. The standard deviation was 1.16, reasserting little variance in responses. There were 41.9% of respondents that indicated having children in the home. Of these respondents, the average number of children in the home was 1.67; the median and mode were both two. The standard deviation was 1.16, showing little variance (Appendix B).

All demographic variables are detailed in Appendix B.

Summary: Respondents of this survey tended to be White, middle-aged or older, primary English speaking, well educated, and Christian. It is recommended that there be an attempt to gather input from residents who are younger, Hispanic/Latino, African-American, non-Christian respondents, and primarily speak a language other than English to increase the representativeness of the survey and adequately report on the community themes and strengths of Will County.

Assessment Results

A. Quality of Life in Will County

Respondents' Community: Respondents live in communities across Will County. The top three communities chosen, accounting for 36.0% of the responses, were Joliet (13.7%), Bolingbrook (12.0%) and Plainfield (10.3%). Other communities where fewer respondents lived included New Lenox (6.1%), Frankfort (4.9%), Romeoville (4.6%), Naperville (4.6%) and Homer Glen (4.4%). (Appendix B)

Quality of Life: Respondents rated the quality of life in their community (city, town or village) highly. Over half (58.3%) of the 482 respondents answering the related question on the survey gave the quality of life in their community an eight or above on a 10-point scale. There was not a great deal of variance in this response. Another 34.0% of respondents ranked the quality of life in their community a five, six or seven on a 10-point scale. In other words, a full 92.3% of the respondents ranked the quality of life in their community at or above the middle ranking.

Overall quality of life rating in respondents' community (city, town, or village)										
1 (Lowest)	2	3	4	5	6	7	8	9	10 (Highest)	Response Count
3	2	11	21	42	37	85	154	77	50	482
0.6%	0.4%	2.3%	4.4%	8.7%	7.7%	17.6%	32.0%	16.0%	10.4%	100%
answered question										482
skipped question										3

Similarly, respondents rated the quality of life in Will County highly. Almost half (43.5%) of the 480 respondents answering the related questions ranked the quality of life in Will County an eight or above on a 10-point scale. This was 14.8% lower than the corresponding ranking for quality of life in one's own community; this difference could be accounted for by respondent's

appreciation and familiarity with their own local community more so than other communities in Will County in which they have chosen not to live. In addition, another 48.9% of respondents ranked the quality of life in Will County a 5, 6 or 7 on the 10-point scale. It is important to note that 23.3% of respondents overall ranked Will County 7 on the 10-point scale, making it apparent that respondents believe Will County has a high quality of life.

Overall quality of life rating in Will County										
1 (Lowest)	2	3	4	5	6	7	8	9	10 (Highest)	Response Count
3	4	8	21	58	65	112	127	54	28	480
0.6%	0.8%	1.7%	4.4%	12.1%	13.5%	23.3%	26.5%	11.3%	5.8%	100%
answered question										480
skipped question										5

Community Health: Respondents chose low crime/ safe neighborhoods (69.9%), high performing schools, (39.7%) good jobs and a health economy (37.0%), and good place to raise children (34.9%) as the important factors contributing to a healthy community. Other notable factors included a clean environment (17.7%), access to primary health care (15.4%), affordable housing (15.2%) and religious or spiritual values (14.3%). Respondents listed good government, lower taxes, affordable health care, school equity, access to retail, water quality and services for the elderly as “other” responses.

In the following list, what do you think are the three most important factors for a “Healthy Community” (those factors that would most improve the quality of life in this county)? Check only three:		
Answer Options	Response Percent	Response Count
Good place to raise children	34.9%	168
Low crime / safe neighborhoods	69.9%	336
Low level of child abuse	2.1%	10
High performing schools	39.7%	191
Safe schools	12.7%	61
Access to primary health care (i.e. family doctor)	15.4%	74
Parks and recreation	9.6%	46
Clean environment	17.7%	85
Affordable housing	15.2%	73
Arts and cultural events	2.9%	14
Good race relations	3.3%	16
Good jobs and healthy economy	37.0%	178
Strong family life	12.5%	60
Healthy behaviors and lifestyles	9.8%	47
Low infant deaths	0.2%	1
Religious or spiritual values	14.3%	69
Other (please specify)	3.1%	15
answered question		481
skipped question		4

In giving respondents the option to list four organizations they believe contribute to their community health, several types of organizations surfaced. Respondents chose fire and police departments most often (15.6%), with social and civic clubs second (13.1%) and health care services and facilities third (12.4%). Social and civic clubs included the Boy Scouts, Elks, American Legion, VFW, golf clubs and other social clubs. Health care services and facilities include health departments, hospitals, doctors and clinics. Park districts and forest preserves (11.6%), religious organizations (11.4%), educational institutions (10.4%), human service agencies (8.5%) and government (8.0%) were also listed. Educational institutions include listings of specific schools or entire school districts. Human service agencies include social welfare agencies such as food pantries, religious charities and services for seniors or underprivileged. Organizations listed in the other category include the PTO, Naper Settlement, Newspapers, Grand Haven, Fish Pantry, Golf Vista Senior and Unions.

Organizations listed that respondents believe contribute to your community health:		
Answer Options	Response Count	Response Percent
Fire & Police Departments	138	15.61%
Social & Civic Clubs	116	13.12%
Health Care Services & Facilities	110	12.44%
Park District/ Forest Preserve	103	11.65%
Religious Organizations	101	11.43%
Educational Institutions	92	10.41%
Human Service Agencies/ United Way	83	9.39%
Government	76	8.60%
Retail/ Business	37	4.19%
Libraries	19	2.15%
Other	9	1.02%
Total Responses		884

Respondents believed that the top organizations contributing to their community are important factors to community health. Alignment of these two questions indicates that respondents believe the necessary organizations are present to create and sustain a healthy community in Will County. For example, low crime/ safe neighborhoods were the top factor that contributes to a healthy community; respondents listed fire and police departments as the top organization in their community supporting community health.

Community Assessment: Overall, respondents seemed to think highly of their community. On the majority of statements about their community, they agreed or strongly agreed with the positive statements. Respondents agreed or strongly agreed that their community is a good place to live (91.64%); their community has a positive future (79.7%); their community is a good place to raise children (80.17%); their community is safe (80.82%); individuals and groups have opportunities to participate in the community’s quality of life (76.96%); and residents take pride in their community (76.96%).

There was slight notable variance between strongly agree, agree, and disagree on two issues. While a majority of respondents (68.34%) agreed or strongly agreed that their community was a



good place to grow old, a notable 20.89% disagreed with the statement. A similar pattern was apparent for the statement about community cohesion (residents organizing to reverse the effects of a negative event in their community). A majority (66.8%) agreed or strongly agree their community would come together to overcome a negative event; however, 16.7% of the respondents disagreed with the statement.

Respondents were less certain of the strength of the health care system and economic growth of their community. While more respondents agreed their community had strong economic growth (39.57%) and a strong health care system (46.6%), more respondents disagreed - 32.13% and 24.47%, respectively - than strongly agreed. This indicates that there is less agreement about the economic growth and health care system in the respondents' community. (Appendix B)

Very few respondents answered the following questions:

- People in my community are satisfied with the way things are. (30 responses)
- People work together to get things done for the community. (29 responses)
- I have a lot of opportunity to affect how things happen in my community. (28 responses)
- Residents in my community continually look for new solutions to local problems rather than being satisfied with the way things are. (30 responses)

These questions were omitted from the analysis because the response rate for these questions was significantly lower than other questions in this section. The other questions received between 469 and 478 responses.

Summary:

Respondents believed Will County and their surrounding community (city, town or village) provided them with a high quality of life. Several important issues surfaced as critical to respondents in creating a high quality of life – low crime/ safe neighborhoods, high performing schools, good jobs/ healthy economy, good place to raise children. Respondents believed that the community and Will County include the important organizations that help bring about high quality of life for residents - Fire & Police Departments; Social & Civic Clubs; Health Care Services & Facilities; Park District/ Forest Preserve; and Religious Organizations. In addition, respondents believed quality of life can be found in a safe community with a positive future that is a good place to live and raise children; they also believed their community provided opportunities for a high quality of life and residents took pride in their community. Respondents were less certain about the economic growth and strength of the health care system in their community.

B. Household, Community & Will County Concerns

Respondents overwhelmingly believed there were very few issues in their households. The top seven issues that surfaced as receiving the most responses indicating the issue was a major or moderate problem in respondents' households include affordability of dental services; low wages/low paying jobs; affordable housing; unemployment; streets in disrepair; affordable/ adequate health insurance; and traffic congestion. It should be noted that the respondents saw none of these issues as major or moderate problems.

Top Seven Household Issues	
Answer Options	Response Percent Indicating Moderate or Major Issue
Traffic congestion	27.8%
Affordable/ adequate health insurance	23.6%
Streets in disrepair	20.9%
Unemployment	20.9%
Affordable housing	19.0%
Low wages/ low paying jobs	16.3%
Affordability of dental services	15.5%

While respondents' did not have any major problems with their households, they found problems with their surrounding community. The seven issues that were found to be moderate or major problems in their community include unemployment; traffic congestion; affordable/ adequate health insurance; illegal drug use; streets in disrepair; transportation; and affordable housing for seniors. A majority of respondents indicated only unemployment as a moderate or major problem.

Top Seven Community Issues	
Answer Options	Response Percent Indicating Moderate or Major Issue
Unemployment	64.1%
Traffic congestion	49.3%
Affordable/ adequate health insurance	44.8%
Illegal drug use	41.3%
Streets in disrepair	41.2%
Transportation	39.9%
Affordable housing for seniors	38.8%

The seven issues respondents indicated were a moderate or major issue in Will County include unemployment; crime; gangs; traffic congestion; illegal drug use; streets in disrepair; and affordable/ adequate health insurance. A majority of respondents found all seven of these issues to be a moderate or major issue in Will County.

Top Seven Will County Issues	
Answer Options	Response Percent Indicating Moderate or Major Issue
Unemployment	71.0%
Crime	62.5%
Gangs	61.0%
Traffic congestion	58.3%
Illegal drug use	55.7%
Streets in disrepair	54.0%
Affordable/ adequate health insurance	52.7%

Although the question format did not allow for an overall ranking of issues across a respondents' household, community and county, four issues appeared on all three lists of issues:

- Traffic congestion
- Affordable/ adequate health insurance
- Unemployment
- Streets in disrepair

These four issues should not be assumed as the top problems for Will County, simply those that respondents believed were both problematic for their community and Will County.

It is important to note that respondents indicated that they did not know the extent of the problem on many issues, including:

- Child care
- Mental health
- Child abuse
- Domestic violence
- Elder abuse
- Sexual assault
- Social services for youth
- Interpreters
- Access to services for people with disabilities
- Access to mental health care services

The lack of knowledge about these issues could be indicative of respondent pool – older, White, more educated, and overwhelmingly primary English-speaking.

Summary:

While there were an overwhelming number of respondents who believed there were few problems in their household, they believed there were some issues with their community – unemployment, traffic congestion, affordable/ adequate health insurance and illegal drug use. Respondents believed Will County had problems with unemployment, crime, gangs and traffic congestion.

C. Health Care Access & Health Status in Will County

Health Insurance: The overwhelming majority of respondents (94.1%) have health insurance that pays for all or part of their medical care.

Do you have health insurance that pays for all or part of your medical care?		
Answer Options	Response Percent	Response Count
Yes	94.1%	445
No	5.9%	28
answered question		473
skipped question		12

More respondents had some kind of HMO or PPO (40.8%) than any other kind of insurance; major medical (28.7%) and Medicare, plus supplement (18.3%) was also indicated. There were



7.1% of respondents who chose an “other” type of insurance; many of these listed both a major medical and HMO/PPO or other supplemental type of insurance. The high number of similar responses in the “other” category could indicate confusion with the question in deciphering whether major medical and HMO/PPO were mutually exclusive types of insurance.

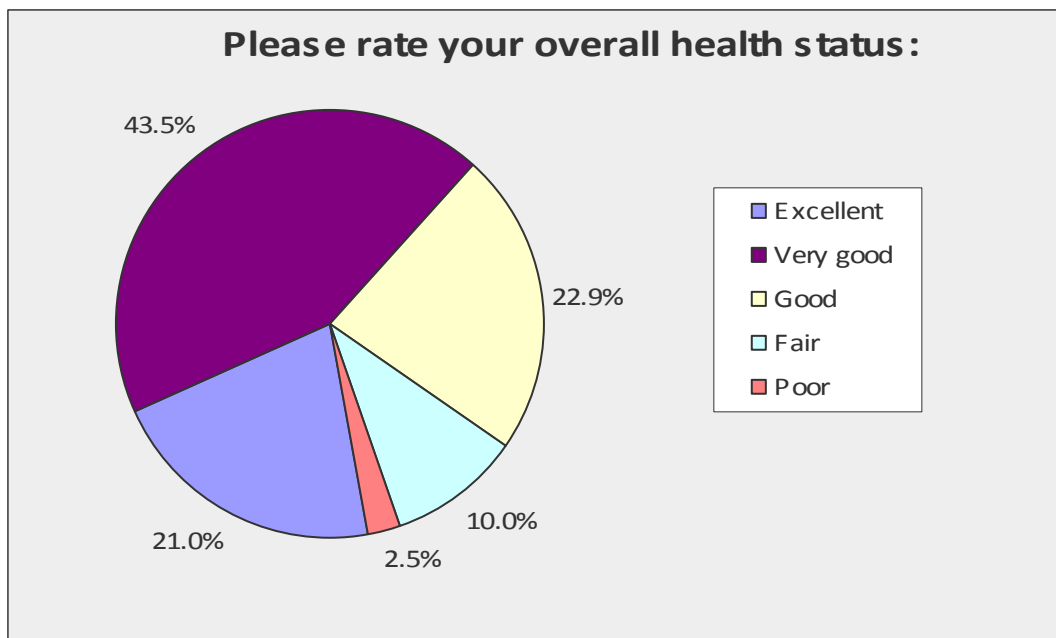
What type of health insurance do you have?		
Answer Options	Response Percent	Response Count
Major medical (private insurance: Blue Cross, etc)	28.7%	130
HMO or PPO	40.8%	185
Medicaid	1.5%	7
Medicare, plus supplement	18.3%	83
Medicare, no supplement	3.5%	16
Other (please specify)	7.1%	32
answered question		453
skipped question		32

Following in line with the high rate of insurance, respondents overwhelmingly see a private practice or family health care provider (90.0%) when they need care. Another 15.5% seek care at a hospital emergency department and 9.4% seek care at a hospital outpatient department. Respondents also indicated that they seek care at various clinics, including county clinics and Walgreen’s Take-Care Clinic. Note that these responses are not mutually exclusive. (Appendix B)

The cost of health care does not seem to be a barrier in seeing a health care provider or filling a prescription. 85.9% of respondents reported that cost was not a barrier in seeing a health care provider and 83.2% reported cost not be a barrier in filling a prescription. The vast majority (90.8%) of these respondents did not receive any kind of public assistance. (Appendix B)

Respondents or their immediate family members sought care outside of Will County for a variety of reasons: laboratory work (34.4%); ear, nose, throat care (33.3%); eye/vision care (30.6%); general practitioner care (25.9%); and x-ray/MRI/ultrasound (25.4%). Almost one-third (31.0%) of respondents do not seek health care services outside of Will County. Responses are not mutually exclusive. It is important to note that over a quarter of respondents seek care from a general practitioner outside of Will County. Of those who received health care outside of Will County, an overwhelming 81.5% of respondents indicated that their doctor or specialist of choice was outside their county. (Appendix B)

Health Status Assessment: Respondents indicated they were healthy; their personal health status assessment went from very good (43.5%), good (22.9%), and excellent (21.0%). A small percentage found their personal health status as fair (10.0%) or poor (2.5%).



Regarding the health care status, respondents indicated seven health care conditions as most prevalent in their household. The top three conditions included allergies (43.7%), back pain or disk disorders (41.7%), and arthritis or rheumatism (41.5%). Following behind were hypertension (32.2%), overweight/obesity (25.1%), diabetes (22.0%), and asthma (21.7%).

Do you or anyone in your household presently have any of the following conditions? (Check all that apply).		
Answer Options*	Response Percent	Response Count
Arthritis or rheumatism	41.5%	170
Allergies	43.7%	179
Asthma	21.7%	89
Back pain or disk disorders	41.7%	171
Chronic sinusitis (chronic sinus infection) or hay fever	17.6%	72
Diabetes	22.0%	90
Digestive or stomach disorders	17.8%	73
Depression	15.1%	62
Heart condition	18.0%	74
Hypertension	32.2%	132
Migraine headaches	14.4%	59
Overweight/obesity	25.1%	103
answered question		410
skipped question		75

*Only select answers. See Appendix for all answer options.

Nearly all of the respondents indicated they were able to seek treatment for said health conditions (94.5%). Of the 4.8% who indicated they were unable to seek treatment, cost and lack of insurance were indicated as reasons for lack of access. (Appendix B)

Summary:

An overwhelming majority of respondents had health insurance and was able to see a private practice or family health care provider when they needed care. Health care costs were not a barrier for respondents when seeking care or filling a prescription. The reported health status of respondents tended to be very good. The health care issues most reported were allergies, back pain or disk disorders, arthritis or rheumatism, hypertension, overweight/ obesity, diabetes and asthma. There were very little incidents of chronic health care problems reported by the respondents. Respondents did not have problems seeking care for the reported health care issues.

Recommendations for Further Study

Conduct Focus Groups or Key Informant Interviews: The method used to collect information for this assessment captured information from a specific respondent pool - White, older, more educated, English-speaking residents of Will County. However, this population is not completely representative of Will County residents. It is recommended that focus groups or key informant interviews are conducted with different demographic to verify representations and gather input from residents under sampled in this survey. Selected demographic features of the participants in these focus groups should include African-Americans, Latinos, residents with lower education, residents without health insurance and residents who speak another language besides English at home. The focus groups or key informant interviews should help supplement this survey.

Examine Community Awareness of Issues: There were a surprising number of issues that respondents did not know enough information about to rate their impact on the level of community awareness on a variety of issues that respondents did not know enough or felt the issue was not applicable to them. In analysis of these issues, many of them were issues that affected children and families – child abuse, sexual assault, domestic violence and childcare or other populations different from the respondent pool. It is recommended that Will County Health Department take extra precaution in assessing whether these issues are prevalent and measure the extent of these issues in the county. If any of these issues are prevalent, the Health Department should develop a plan for raising awareness and eliminate these problems in Will County.



COMMUNITY SURVEY FOR WILL COUNTY

Thank you for taking the time to complete this Community Survey for Will County. The purpose of the survey is to perform a community needs assessment and plan for the local public health system in Will County. Please read the questions carefully and answer to the best of your ability. Keep in mind that your responses are confidential and cannot be associated with you. This survey usually takes less than fifteen minutes to complete.

Section I: Quality of Life Questions

When completing this section, please keep in mind that **Quality of Life** is defined as your personal satisfaction (or dissatisfaction) with the conditions in which you live.

- 4. For college and above, what was your general field of study? (for example: Nursing, Communications, etc.)

- 5. Do you have a desire to pursue additional education?
 Yes No Don't know
- 6. If you answered yes, what is the major barrier that keeps you from pursuing that additional education?

- 7. How many years have you lived in Will County?
_____ years
- 8. What is the primary language spoken in your household?
 English
 Spanish
 French
 German
 Italian
 Other: _____
- 9. Are you a veteran?
 Yes No
- 10. What is your residential zip code?
 60401 60403 60404
 60408 60410 60417
 60421 60423 60431
 60432 60433 60435
 60436 60440 60441
 60442 60446 60448
 60449 60451 60468
 60481 60490 60491
 60544 60564 60585
 60586 Other _____
- 11. Which best describes your living situation?
 Own my home
 Rent or lease my home
 Live with friends or family
 Other _____
- 12. What is your Ethnicity/Race?
 White, Non-Hispanic
 Black/African-American
 Asian/Pacific Islander
 American Indian/Alaskan Native
 Hispanic/Latino
 Multiracial
 Other: _____

- 13. What best describes your current employment status?
 Full Time Part Time
 Retired Self-employed
 Unemployed
- 14. How many people, including yourself, live in your household?
Adults _____
Children _____
- 15. What is your total annual **household** income from all sources before taxes?
 Less than \$25,000
 \$25,000 to \$34,999
 \$35,000 to \$49,999
 \$50,000 to \$74,999
 \$75,000 to \$99,999
 \$100,000 or more
- 16. If you are employed either full- or part-time, how likely do you think you will still be employed in the next 12 months?
 Very likely
 Somewhat likely
 Somewhat unlikely
 Very unlikely
 Don't know
 Not applicable
- 17. Do you consider yourself a member of a religious congregation?
 Yes No
- 18. Please indicate your religious affiliation.
 Agnostic
 Atheist
 Baptist
 Buddhist
 Catholic
 Christian Scientist
 Eastern Orthodox
 Episcopal
 Greek Orthodox
 Hindu
 Islamic
 Jehovah's Witness
 Jewish
 Lutheran
 Methodist
 Pentecostal
 Presbyterian
 Non-believer
 Non-denominational
 No religious affiliation
 Other: _____

- 1. Which Will County community do you live in or near? (Please name the city, town, village or unincorporated area.)

- 2. How do you rate the overall quality of life in the community (city, town, or village) where you live? **Rate the quality of life from 1 to 10, with 10 being the highest and 1 being the lowest.** (Circle one.)
1 2 3 4 5 6 7 8 9 10
- 3. Thinking about Will County overall, how do you rate the quality of life in Will County, **on a scale of 1 to 10, with 10 being the highest possible quality of life?** (Circle one.)
1 2 3 4 5 6 7 8 9 10
- 4. In the following list, what do you think are the **three most important factors for a "Healthy Community"** (those factors that would most improve the quality of life in this county)?

Check only three:
 Good place to raise children
 Low crime / safe neighborhoods
 Low level of child abuse
 High performing schools
 Safe schools
 Access to primary health care (i.e. family doctor)
 Parks and recreation
 Clean environment
 Affordable housing
 Arts and cultural events
 Good race relations
 Good jobs and healthy economy
 Strong family life
 Healthy behaviors and lifestyles
 Low infant deaths
 Religious or spiritual values
 Other _____
- 5. Please list 1-4 organizations you think contribute to your community being healthy.
1. _____
2. _____
3. _____
4. _____

Thank you for your time! If you have any questions about this survey, please call the Will County Health Department at 815-727-5089.

Please read the following statements and check the response that best reflects your opinion for each. In answering these questions, think of the community you identified in Question 1 on the first page of this survey.	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know / No Opinion
6. My community is a good place to live.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. My community has a positive future.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. My community has strong economic growth.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. My community has a strong health care system.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. My community is a good place to raise children.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. My community is a good place to grow old.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. My community is a safe community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. All individuals and groups have the opportunity to contribute to and participate in the community's quality of life.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Residents have pride in my community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. If something happened that negatively affected my community, people in my community would organize and try to take some action to turn things around.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II: Assessment of Issues in Will County

We need your opinion on some specific issues that you think may or may not be problems. For each of the following issues, please mark if you think it is a major problem, moderate problem, minor problem or not a problem at all. Note that you are being asked to rate each issue more than once for your own household, for the community you live in and for Will County as a whole. "Household" and "Will County" should be clear enough. For "community", when you answer those questions, think of the community you chose at the beginning of the survey. Keep in mind your choices are confidential and cannot be associated with you.

1. To what extent is transportation a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. To what extent is affordable housing a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. To what extent is child care a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Within the past year, what type of health services did you or your immediate family members receive **outside of Will County?** (Check all that apply.)
- None
 - Cardiovascular/heart problems
 - Dental care
 - Ear, nose, throat care
 - Emergency room service
 - Endocrine
 - Eye/vision care
 - Family planning
 - Gastrointestinal (GI)
 - General practitioner care
 - General surgery
 - Hearing services
 - HIV testing/treatment
 - Immunizations
 - Laboratory work (i.e. blood tests)
 - Mental health services
 - Neurology
 - Obstetrics/gynecology
 - Orthodontia
 - Orthopedic/bone care
 - Podiatry care
 - Pulmonary/respiratory
 - STD treatment
 - Urology care
 - X-ray/MRI/Ultrasound
 - Other (Please specify.) _____

9. If you received health care services outside of Will County, select the response that best explains why.
- My doctor or specialist of choice is in another county.
 - There are no providers in Will County for the services I need.
 - My insurance only covers doctors or services in another county.

Section IV: Background Information

For statistical purposes only. The Will County MAPP Steering Committee will not share this information with any other organization.

1. What is your gender?
 Male Female Transgender
2. What is your age?
 24 yrs or younger
 25-34
 35-44
 45-54
 55-59
 60-64
 65-80
 81 and over

- There are no appropriate doctors or service providers that accept Medicare/Medicaid in Will County.
 Other: _____
10. Do you or anyone in your household presently have any of the following conditions? (Check all that apply.)
- Arthritis or rheumatism
 - Allergies
 - Asthma
 - Back pain or disk disorders
 - Bipolar disorder
 - Blindness, visual impairment
 - Bronchitis or emphysema
 - Cancer
 - Chronic sinusitis (chronic sinus infection) or hay fever
 - Deafness or other hearing impairment
 - Diabetes
 - Digestive or stomach disorders
 - Depression
 - Epilepsy
 - Heart condition
 - Hypertension
 - Medical disability
 - Migraine headaches
 - Mobility impairment
 - Orthopedic impairment
 - Otitis media (ear infection)
 - Overweight/obesity
 - Physical disability
 - Psychological problems
 - Schizophrenia
 - Other: _____
11. If you have any of these conditions, have you been able to seek treatment?
 Yes No Don't know
 If not, why not? _____

31. To what extent are interpreters for services a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
32. To what extent is affordability/ accessibility of dental services a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33. To what extent is access to health care services a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
34. To what extent is access to services for people with disabilities a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35. To what extent is access to mental health care services a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section III: Health Care Questions

- Do you have health insurance that pays for all or part of your medical care?
 Yes No
- If yes, what type of health insurance do you have?
 Major medical (private insurance: Blue Cross, etc)
 HMO or PPO
 Medicaid
 Medicare, plus supplement
 Medicare, no supplement
 Other _____
- Please rate your overall health status:
 Excellent
 Very good
 Good
 Fair
 Poor

- Where do you usually go when you are sick or need health care? (Check all that apply.)
 Private practice/family health care providers
 Hospital Emergency Department
 Hospital Outpatient Department
 Will County Community Health Center
 Will-Grundy Medical Clinic
 Other (Please specify.) _____
- Was there a time in the past 12 months when you needed to see a health care provider but could not because of cost?
 Yes No Don't know
- In the past 12 months, have you avoided filling a prescription because you couldn't afford to?
 Yes No Don't know
- Does anyone in your household receive public assistance (such as food stamps, cash assistance, medical card, reduced price school meals, etc.)?
 Yes No Don't know

4. To what extent is illegal drug use a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. To what extent is alcohol abuse a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. To what extent is unemployment a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. To what extent is affordable housing for seniors a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. To what extent is mental health a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. To what extent is crime a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. To what extent is access to higher education a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. To what extent is homelessness a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. To what extent is child abuse a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13.	To what extent is safety and security a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14.	To what extent is poverty a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15.	To what extent are gangs a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.	To what extent is affordable/adequate health insurance a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17.	To what extent is access to a major grocery store a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18.	To what extent are low wages/low paying jobs a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19.	To what extent are poor/inadequate schools a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20.	To what extent is traffic congestion a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21.	To what extent is domestic violence a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

22.	To what extent are streets in disrepair a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.	To what extent is lack of job skills a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24.	To what extent are availability/ affordability of recreational services a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25.	To what extent is elder abuse a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26.	To what extent is sexual assault a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27.	To what extent are social services for youth a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28.	To what extent are social services for seniors a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29.	To what extent is availability of information on social services a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
30.	To what extent are language barriers a problem...	It's not a problem.	It's a minor problem.	It's a moderate problem.	It's a major problem.	Don't Know / Not Applicable.
	...in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	...in Will County	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Appendix 2: Survey Responses

Demographic Information:

Religion:

Do you consider yourself a member of a religious congregation?		
Answer Options	Response Percent	Response Count
Yes	64.8%	306
No	35.2%	166
<i>answered question</i>		472
<i>skipped question</i>		13

Please indicate your religious affiliation.		
Answer Options	Response Percent	Response Count
Agnostic	1.1%	5
Atheist	0.0%	0
Baptist	6.9%	32
Buddhist	0.2%	1
Catholic	52.3%	243
Christian Scientist	0.6%	3
Eastern Orthodox	0.0%	0
Episcopal	0.9%	4
Greek Orthodox	0.2%	1
Hindu	0.0%	0
Islamic	0.0%	0
Jehovah's Witness	0.6%	3
Jewish	0.9%	4
Lutheran	6.2%	29
Methodist	4.9%	23
Pentecostal	1.7%	8
Presbyterian	3.2%	15
Non-believer	0.4%	2
Non-denominational	6.0%	28
No religious affiliation	6.7%	31
Other (please specify)	7.1%	33
<i>answered question</i>		465
<i>skipped question</i>		20

"Other" Responses:

- | | | |
|---------------------------------|---------------------------------|-----------------------------------------|
| - Free evangelical | - Christian | - Protestant |
| - Christian | - New Apostolic | - Free Thinker |
| - Secular Humanist | - Catholic and Lutheran checked | - Belief of a Power Greater than myself |
| - Seventh Day Adventist | - Wesleyan | - Checked both Catholic and Lutheran |
| - Church of Jesus Christ of LDS | - Deist | - Protestant |
| - Christian | - Catholic/Methodist | |

- Baptist & Pentecostal
- Christian
- CRC
- Seventh-day Adventist
- Christian
- Christian
- Spiritualist
- I believe in God.
- Christian
- Christian Non-Denom
- Christian
- Christian
- Evangelical
- Christian
- Nazarene
- Apostolic

Educational Pursuits in College:

**For college and above, what was your general field of study?
(for example: Nursing, Communication, etc.)**

Answer Options	Response Count
	326
answered question	326
skipped question	159

Responses:

- Psychology
- Education
- Science Tech.
- Management
- Biology
- Allied Health
- Business
- Public Relations/
Marketing
- Nursing, oncology
- Engineering
- Business / Aviation
- Marketing
- Liberal Arts
- Business Psychology
- College prep
- Business
- Elementary Education
- Design and Literature
- Economics
- Communications/Business
- Communications
- Accounting
- Criminal justice
- Auto Tech
- Secretarial
- Business
- Mass Communications &
Media Arts
- Business
- Rehab/Education
- Biology
- Science
- Graphic Design
- Computers
- Special Education
- Nursing
- Accounts
- Psychology/ Art
engineering
- Registered Nurse &
Psychology
- Finance
- Business
- Finance
- Accounting - health and
Human Service
- Administration
- Engineering
- Education (teaching)
- Visual communications
- Education
- Landscaping
- Nursing
- Medical technology
- Economics
- Teaching
- Behavioral Science
- Business
- Business Accounting
- Nursing
- Culinary Arts
- Nursing
- Automotive Science
- Business
- Electronic-Tech
- Computers
- Business Management
- Nutrition
- Communicator
- Welding and Metal
Fabricating
- Business
- Production Ag
- Chemical Engineering
- Psychology
- Creative Writing, English,
Literature
- Education
- Insurance
- Bach of Science
- Electronics
- Respiratory
- Business
- Education PhD.
- Engr.
- Education
- Criminal Justice
- Business
- Education Administration
- Business
- Accountancy
- Engineering
- Education
- Business
- Adm/Corrections
- Biology and medical
technology
- Architecture
- Education
- Computer Science
- Business & Design
- Law
- Nursing
- Business

- Engineering
- Marketing Communications
- Art/Advertising
- Engineering
- Business Admin
- Education
- Business
- Business
- Economics, Accounting
- Administration of Justice
- Pharmacy Technician
- Physical Education
- Education
- Liberal arts/Fine arts
- Automotive Technology
- Education
- English
- Nursing
- Business
- Business/Accounting
- Computer Science
- Engineer, Business Administration and Taxes
- Economics
- Mathematics
- Engineering-Electronic
- Manufacturing
- Computer Science
- Nursing
- General
- Bachelor of Arts
- Computer Science
- Metallurgical Engineering
- Electrical Engineer
- Business Mgmt
- Chemistry
- ENGR
- Business
- Business Management
- Medicine
- Hort./Landscaping
- Engineering
- Marketing
- Liberal arts
- Business
- Nursing
- Engineering
- Education
- Marketing -Graphic Design
- English
- Biochemistry
- Business
- Construction
- Nursing
- Telecommunications/Journalism
- Nursing
- Business
- Computer Network Engineer
- Business
- Medical
- Communication
- Kinesiology
- Computer Science
- Business Management
- Psychology
- Education Administration
- Business
- Geology/Training
- Nuclear Engineering
- General Studies
- Dental Assisting
- Education/Psychology
- Marketing
- Communications
- Education
- Anthropology & Spirituality
- Psychology
- Theatre
- Psychology
- Secretary
- Business
- Public Communications
- Liberal arts
- Accounting
- Business
- Medical
- Psychology
- Education
- Education
- Marketing
- Education doctorate
- Computer science-bs
- Education
- Communitcations.org leaderships
- Technical
- Architecture
- Biochemistry
- Psychology, Sociology
- Business
- Business
- Communications
- Dental Hygiene
- General
- Medical Assistant
- Nursing
- Accounting
- Accounting
- Nursing
- Health Services Administration
- Biology and Nursing
- Business Administration
- Biology Sciences
- General
- Nursing
- Education
- Electronics
- Business
- Business Marketing
- Communications and Horticulture
- Accounting
- Sciences
- Business
- Religious Studies
- Teaching
- Business
- Chemistry, Nursing
- None
- Literature
- None
- Chef Cooking
- Business Mgt.
- School Psychology
- Nursing
- Liberal Arts
- Technology
- Business
- Religion
- Engineering and Education
- Computer operator
- Art
- Education
- Education
- Finance
- BA Arts
- Communications
- Business
- Art
- Communications
- Accounting
- Accounting
- Accounting
- Veterinary
- Radiology

- Business Administration
- Marketing
- Paralegal
- Food Management
- Auto and Diesel Technology
- Computer Information Engineer
- Electronics Management
- Education
- Guidance and Counseling
- Liberal Arts
- Accounting
- Nursing
- Business
- Nursing
- NA
- Nursing
- Chemistry
- Education
- Nursing-RN
- Psychology (early childhood)
- Pers Asst Communications
- Nursing
- Social worker
- Business Management
- Law
- Chemical Engineering and Chemistry
- Arts
- Nursing
- Elementary Education
- Social work and education
- Public safety
- Nursing Assistant
- Elementary Education
- Nursing
- Art
- Liberal Arts
- Medical
- Literature, education
- EMT training
- Aviation Maintenance
- Business
- Clinical social work
- History and English
- Nursing
- Liberal Arts
- IT
- Guidance
- Nursing, Education
- Criminal justice
- Automotive
- Accounting
- Architecture
- Business Administration
- Gen Ed
- Speech Language Pathology
- Bus
- Nursing
- General Business Courses
- Engineering
- Music Education
- General Education
- Nursing
- Graphic Design
- Biology
- School Counseling
- Accounting
- Communications
- Education/Technology
- Information Technology
- Marketing
- Medical Secretary
- General Studies
- Elementary Ed
- Teacher
- MPA
- Education
- Nursing

Desire to Pursue Additional Education:

Do you have a desire to pursue additional education?		
Answer Options	Response Percent	Response Count
Yes	28.9%	133
No	57.2%	263
Don't know	13.9%	64
<i>answered question</i>		460
<i>skipped question</i>		25

If you answered yes, what is the major barrier that keeps you from pursuing that additional education?		
Answer Options	Response Percent	Response Count
Cost/ Money	68.2%	73
Child Care/ Family Care Giving Commitments	10.3%	11
Access or Availability of Classes	10.3%	11
Work Commitments	5.6%	6
Other (age, already in school, retired)	5.6%	6
answered question		130
skipped question		355



Responses:

- Time & money
- Time and money
- Time & money
- Money
- Money
- Cost
- \$\$\$
- Time
- Money
- Time
- Money
- Small children
- Money
- Availability
- Time
- Time/Expense
- Financial / Time to do it
- Time & energy
- Money
- Music
- Time
- Time
- Cost
- Money
- Money
- Time and Money
- Money
- Money
- Cost
- raising my family, waiting to start doctorate
- Commitment
- Cost
- Sociology
- Time
- Still In School
- Time
- Economics
- Young child
- Justifying the experience
- Money & Childcare
- Kids
- Family Commitments
- Money, Funding
- Finances
- None/ in school now
- Time/cost
- None
- Young Children At Home
- Any
- Financial
- Money
- Time
- Funds
- Money-health
- Time/children
- Time/Distance to college classes
- Money
- Time/Health and travel
- Not at this time
- time
- No time
- time and money
- age and money
- Money
- Work
- No Barrier
- Time & Money
- Finance
- Finances and deciding degree
- Financial
- COST
- Money
- Cost
- Time/cost
- Acceptable/accessible school
- Few adult ed classes in my area
- Cost
- No barrier
- Finances
- Retired
- Finances
- Long Work Hours
- Money and gas for the truck
- Nothing/currently enrolled
- Time
- Money
- Lack of money
- Full time job and travel
- Cost
- Raising Kids
- Finances
- Time
- Cost and Availability
- Time
- Solar energy
- Money
- Cost
- Money
- COST OF COLLEGE CLESSES
- Master Technician
- Time
- Time and Money
- Age
- Time, cost
- Money
- Finances & work
- Cost
- Funds
- Cost
- Time
- Financial
- Time
- Time
- Cost and time
- Cost/availability to doctoral program
- Finances
- Time, money
- Money and babysitter
- Affordable Education
- Cost; time (work full time)
- Family and money
- Money
- Closest Universities are too far
- None
- Time and Money
- Time
- Time
- Joliet JJC Cancels classes
- Finances
- Money

Employment:

What best describes your current employment status?		
Answer Options	Response Percent	Response Count
Full Time	41.5%	198
Part Time	10.7%	51
Retired	33.1%	158
Self-employed	5.7%	27
Unemployed	9.0%	43
<i>answered question</i>		477
<i>skipped question</i>		8

If you are employed either full- or part-time, how likely do you think you will still be employed in the next 12 months?		
Answer Options	Response Percent	Response Count
Very likely	46.2%	194
Somewhat likely	13.8%	58
Somewhat unlikely	3.6%	15
Very unlikely	5.5%	23
Don't know	5.2%	22
Not Applicable	25.7%	108
<i>answered question</i>		420
<i>skipped question</i>		65

County Tenure:

How many years have you lived in Will County?					
Response Mean	Response Median	Response Mode	Standard Deviation	Response Maximum	Response Minimum
24.19	17	4	20.5840	88	1
<i>answered question</i>					473
<i>skipped question</i>					12

Housing Type:

Which best describes your living situation?		
Answer Options	Response Percent	Response Count
Own my home	92.3%	444
Rent or lease my home	4.8%	23
Live with friends or family	2.1%	10
Other (please specify)	0.8%	4
<i>answered question</i>		481
<i>skipped question</i>		4

“Other” Responses:

- Own my own home with roommates
- Modular house
- Employment
- Mortgage, bankruptcy

Housing Size:

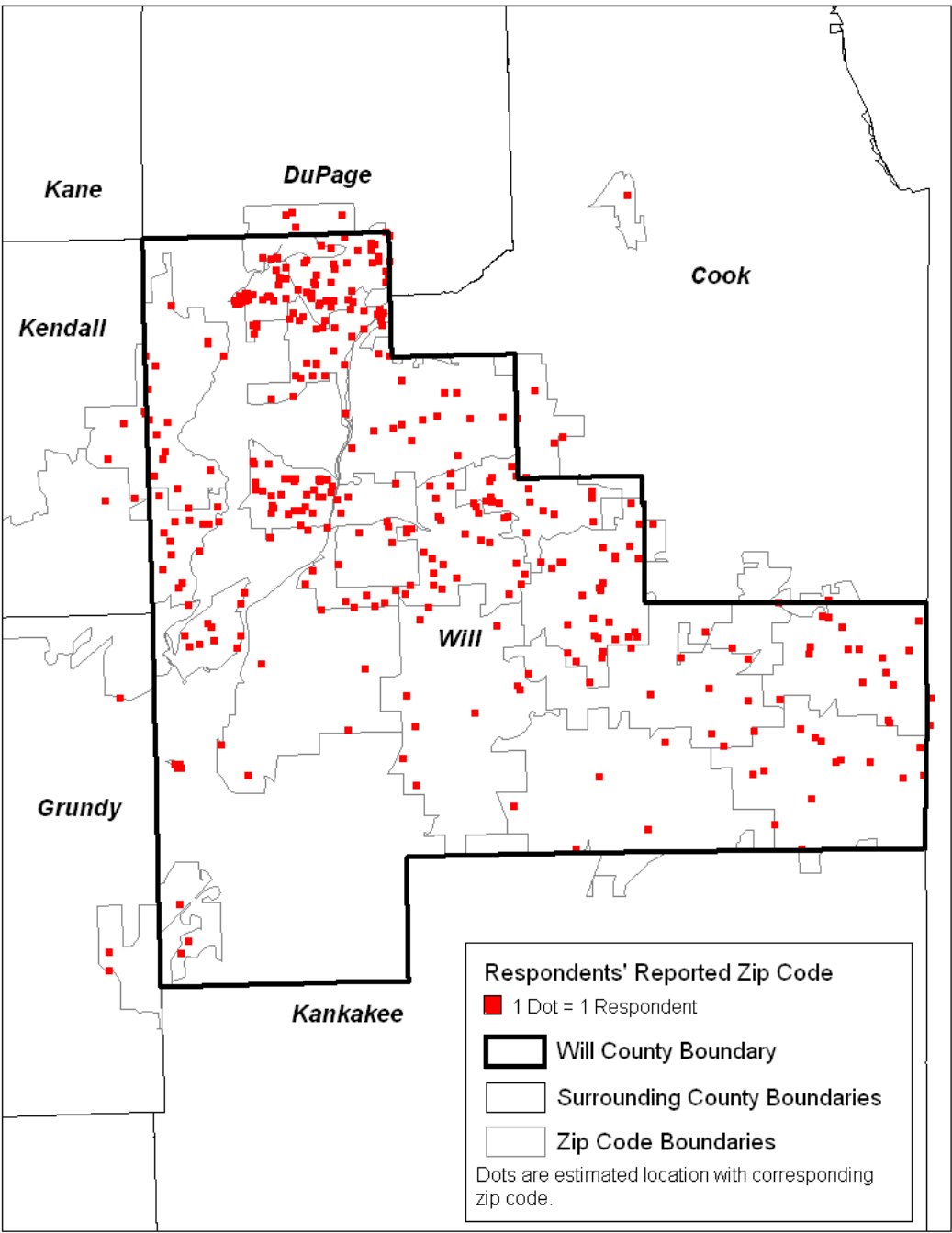
How many people, including yourself, live in your household?						
Answer Options	Response Mean	Response Median	Response Mode	Standard Deviation	Response Maximum	Response Minimum
Adults	2.00	2.05	2.00	1.16	22.00	1.00
Children	2.00	1.67	2.00	1.16	6.00	.00
answered question						461
skipped question						24

Zip Codes of Respondents:

What is your residential zip code?		
Zip Code	Response Count	Response Percent
60401	13	2.90%
60403	15	3.34%
60404	15	3.34%
60408	3	0.67%
60410	10	2.23%
60417	19	4.23%
60421	5	1.11%
60423	28	6.24%
60431	15	3.34%
60432	3	0.67%
60433	6	1.34%
60435	36	8.02%
60436	10	2.23%
60440	37	8.24%
60441	19	4.23%
60442	9	2.00%
60446	26	5.79%
60448	19	4.23%
60449	11	2.45%
60451	26	5.79%
60468	6	1.34%
60481	16	3.56%
60490	17	3.79%
60491	17	3.79%
60544	21	4.68%
60564	18	4.01%
60585	14	3.12%
60586	15	3.34%
answered question		449
skipped question		36

"Other Responses"		
Zip Code	Response Count	Response Percent
60407	2	7.41%
60447	2	7.41%
60455	1	3.70%
60466	2	7.41%
60467	4	14.81%
60475	2	7.41%
60485	1	3.70%
60487	1	3.70%
60503	3	11.11%
60565	8	29.63%
60865	1	3.70%
Total		27





Quality of Life in Will County:

Respondents' Community:

Which Will County community do you live in or near? (Please name the city, town, village or unincorporated area.)		
Response Text	Response Count	Response Percent
Arbury Hills	1	0.21%
Aurora	3	0.63%
Beecher	8	1.69%
Bolingbrook	57	12.03%
Braidwood	3	0.63%
Cambridge Run	1	0.21%
Carillon Lakes	1	0.21%
Carrlion-Plainfield	1	0.21%
Channahon	11	2.32%
Crest Hill	14	2.95%
Crete	18	3.80%
Custer Reed	1	0.21%
Elwood	3	0.63%
Frankfort	23	4.85%
Frankfort Square	3	0.63%
Frys Wheatland	1	0.21%
Godley	2	0.42%
Grand haven/ Romeoville	1	0.21%
Green Garden	2	0.42%
Homer	1	0.21%
Homer Glen	21	4.43%
Jackson Township	3	0.63%
Joliet	65	13.71%
Kendall	1	0.21%
Lockport	16	3.38%
Manhattan	7	1.48%
Mayfair Subdivision - just East of Caton Farm & County Line Rd	1	0.21%
Minooka	1	0.21%
Mokena	13	2.74%
Monee-Golf Vista	5	1.05%
Naperville	22	4.64%
New Lenox	29	6.12%
Orland park-homer glen	1	0.21%
Park Forest	2	0.42%
Peotone	6	1.27%
Pheasant Lake Estates, Beecher	1	0.21%
Plainfield	49	10.34%
Preston Heights	1	0.21%
Rockdale	1	0.21%
Romeoville	22	4.64%
Shorewood	14	2.95%
St James Rehabilitation Tinley	1	0.21%

Park		
Steger	2	0.42%
The Pines of Romeoville	1	0.21%
Tinley Park	1	0.21%
Troy Township in Joliet	2	0.42%
Unincorporated Crete	1	0.21%
Unincorporated Homer Township	1	0.21%
Unincorporated Lockport Township	2	0.42%
Unincorporated Monee	1	0.21%
Unincorporated Naperville	1	0.21%
Unincorporated New Lenox	2	0.42%
Unincorporated Wilmington	1	0.21%
Unincorporated Wilton Township/Manhattan	1	0.21%
Washington Township	1	0.21%
Wheatland Township	3	0.63%
Will County	2	0.42%
Wilmington	14	2.95%
Wilton Center/Manhattan	1	0.21%
	answered questions	474
	skipped questions	11

Community Assessment:

Please read the following statements and check the response that best reflects your opinion for each. In answering these questions, think of the community you identified in Question 1 at the top of this page of this survey.											
Answer Options	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know / No Opinion		Response Count
My community is a good place to live.	157	32.8%	281	58.8%	29	6.1%	8	1.7%	3	0.6%	478
My community has a positive future.	122	25.8%	255	53.9%	60	12.7%	14	3.0%	22	4.7%	473
My community has strong economic growth.	64	13.6%	186	39.6%	151	32.1%	24	5.1%	45	9.6%	470
My community has a strong health care system.	61	13.0%	219	46.6%	115	24.5%	21	4.5%	54	11.5%	470
My community is a good place to raise children.	120	25.6%	256	54.6%	53	11.3%	9	1.9%	31	6.6%	469
My community is a good place to grow old.	84	17.7%	240	50.6%	99	20.9%	25	5.3%	26	5.5%	474
My community is a safe community.	105	22.6%	270	58.2%	62	13.4%	19	4.1%	8	1.7%	464
People in my community are satisfied with the way things are.	2	6.7%	13	43.3%	12	40.0%	1	3.3%	2	6.7%	30
All individuals and groups have the opportunity to contribute to and participate in the community's quality of life.	77	16.3%	287	60.7%	59	12.5%	15	3.2%	35	7.4%	473
People work together to get things done for the community.	4	13.8%	13	44.8%	4	13.8%	5	17.2%	3	10.3%	29
I have a lot of opportunity to affect how things happen in my community.	5	17.9%	9	32.1%	9	32.1%	2	7.1%	3	10.7%	28
Residents have pride in my community.	92	19.5%	272	57.5%	64	13.5%	17	3.6%	28	5.9%	473
If something happened that negatively affected my community, people in my community would organize and try to take some action to turn things around.	73	15.4%	243	51.4%	79	16.7%	17	3.6%	61	12.9%	473
Residents in my community continually look for new solutions to local problems rather than being satisfied with the way things are.	6	20.0%	6	20.0%	15	50.0%	1	3.3%	2	6.7%	30
answered question											481
skipped question											4

Household, Community & Will County Concerns:

To what extent is transportation a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/Not Applicable.		Response Count
...in your household	350	73.7%	68	14.3%	29	6.1%	23	4.8%	5	1.1%	475
...in your community	119	25.4%	116	24.7%	123	26.2%	64	13.6%	47	10.0%	469
...in Will County	91	19.5%	100	21.5%	125	26.8%	80	17.2%	70	15.0%	466
answered question											477
skipped question											8

To what extent is affordable housing a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/Not Applicable.		Response Count
...in your household	269	56.8%	97	20.5%	65	13.7%	25	5.3%	18	3.8%	474
...in your community	123	26.3%	122	26.1%	116	24.8%	57	12.2%	50	10.7%	468
...in Will County	97	20.8%	102	21.9%	128	27.5%	61	13.1%	78	16.7%	466
answered question											477
skipped question											8

To what extent is child care a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/Not Applicable.		Response Count
...in your household	255	54.5%	42	9.0%	5	1.1%	9	1.9%	157	33.5%	468
...in your community	118	25.4%	76	16.4%	47	10.1%	18	3.9%	205	44.2%	464
...in Will County	87	18.9%	59	12.8%	54	11.7%	28	6.1%	233	50.5%	461
answered question											472
skipped question											13

To what extent is illegal drug use a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/Not Applicable.		Response Count
...in your household	414	88.7%	11	2.4%	9	1.9%	11	2.4%	22	4.7%	467
...in your community	55	11.9%	112	24.2%	117	25.3%	74	16.0%	105	22.7%	463
...in Will County	25	5.4%	52	11.3%	129	28.0%	128	27.8%	127	27.5%	461
answered question											469
skipped question											16

To what extent is alcohol abuse a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/Not Applicable.		Response Count
...in your household	412	88.2%	15	3.2%	6	1.3%	12	2.6%	22	4.7%	467
...in your community	63	13.7%	115	24.9%	104	22.6%	40	8.7%	139	30.2%	461
...in Will County	36	7.8%	73	15.9%	127	27.6%	60	13.0%	164	35.7%	460
answered question											469
skipped question											16

To what extent is unemployment a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/Not Applicable.		Response Count
...in your household	279	60.7%	64	13.9%	38	8.3%	58	12.6%	21	4.6%	460
...in your community	19	4.1%	72	15.6%	161	34.8%	135	29.2%	75	16.2%	462
...in Will County	10	2.2%	30	6.5%	134	29.0%	194	42.0%	94	20.3%	462
answered question											467
skipped question											18



To what extent is affordable housing for seniors a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	285	61.7%	38	8.2%	26	5.6%	28	6.1%	85	18.4%	462
...in your community	45	9.7%	74	15.9%	104	22.3%	77	16.5%	166	35.6%	466
...in Will County	31	6.7%	56	12.1%	103	22.2%	89	19.2%	184	39.7%	463
answered question											470
skipped question											15
To what extent is mental health a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	347	74.9%	36	7.8%	13	2.8%	9	1.9%	58	12.5%	463
...in your community	59	12.8%	76	16.5%	49	10.7%	25	5.4%	251	54.6%	460
...in Will County	43	9.4%	52	11.4%	61	13.3%	39	8.5%	263	57.4%	458
answered question											470
skipped question											15
To what extent is crime a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	376	81.6%	31	6.7%	19	4.1%	14	3.0%	21	4.6%	461
...in your community	69	14.9%	163	35.3%	112	24.2%	67	14.5%	51	11.0%	462
...in Will County	19	4.1%	59	12.8%	155	33.6%	133	28.9%	95	20.6%	461
answered question											469
skipped question											16
To what extent is access to higher education a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	342	74.3%	34	7.4%	28	6.1%	14	3.0%	42	9.1%	460
...in your community	172	37.2%	79	17.1%	77	16.7%	29	6.3%	105	22.7%	462
...in Will County	147	32.1%	61	13.3%	86	18.8%	39	8.5%	125	27.3%	458
answered question											467
skipped question											18
To what extent is homelessness a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	398	85.4%	9	1.9%	6	1.3%	11	2.4%	42	9.0%	466
...in your community	122	26.4%	103	22.3%	54	11.7%	30	6.5%	153	33.1%	462
...in Will County	46	9.9%	72	15.6%	80	17.3%	69	14.9%	196	42.3%	463
answered question											470
skipped question											15
To what extent is child abuse a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	405	87.1%	3	0.6%	4	0.9%	4	0.9%	49	10.5%	465
...in your community	88	19.2%	69	15.0%	55	12.0%	22	4.8%	225	49.0%	459
...in Will County	40	8.7%	65	14.1%	66	14.3%	45	9.8%	245	53.1%	461
answered question											470
skipped question											15

To what extent is safety and security a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	356	76.4%	71	15.2%	20	4.3%	11	2.4%	8	1.7%	466
...in your community	123	26.7%	159	34.5%	96	20.8%	34	7.4%	49	10.6%	461
...in Will County	40	8.8%	86	18.9%	147	32.2%	70	15.4%	113	24.8%	456
answered question											469
skipped question											16
To what extent is poverty a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	369	79.7%	46	9.9%	19	4.1%	13	2.8%	16	3.5%	463
...in your community	102	22.2%	128	27.9%	80	17.4%	46	10.0%	103	22.4%	459
...in Will County	31	6.8%	80	17.4%	119	25.9%	85	18.5%	144	31.4%	459
answered question											470
skipped question											15
To what extent are gangs a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	406	86.9%	15	3.2%	11	2.4%	10	2.1%	25	5.4%	467
...in your community	124	26.6%	100	21.5%	89	19.1%	76	16.3%	77	16.5%	466
...in Will County	26	5.6%	42	9.1%	123	26.7%	158	34.3%	112	24.3%	461
answered question											472
skipped question											13
To what extent is affordable/adequate health insurance a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	254	54.5%	94	20.2%	51	10.9%	59	12.7%	8	1.7%	466
...in your community	52	11.4%	70	15.4%	99	21.8%	105	23.1%	129	28.4%	455
...in Will County	33	7.2%	37	8.1%	99	21.7%	142	31.1%	146	31.9%	457
answered question											469
skipped question											16
To what extent is access to a major grocery store a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	401	85.9%	33	7.1%	15	3.2%	14	3.0%	4	0.9%	467
...in your community	329	70.8%	62	13.3%	38	8.2%	19	4.1%	17	3.7%	465
...in Will County	256	55.7%	77	16.7%	31	6.7%	19	4.1%	77	16.7%	460
answered question											472
skipped question											13
To what extent are low wages/low paying jobs a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	282	60.4%	67	14.3%	32	6.9%	44	9.4%	42	9.0%	467
...in your community	64	13.8%	85	18.3%	98	21.1%	80	17.2%	137	29.5%	464
...in Will County	35	7.5%	62	13.4%	106	22.8%	108	23.3%	153	33.0%	464
answered question											471
skipped question											14

To what extent are poor/inadequate schools a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	352	76.4%	22	4.8%	15	3.3%	22	4.8%	50	10.8%	461
...in your community	225	48.8%	63	13.7%	59	12.8%	45	9.8%	69	15.0%	461
...in Will County	111	24.1%	66	14.3%	91	19.7%	61	13.2%	132	28.6%	461
answered question											468
skipped question											17
To what extent is traffic congestion a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	211	45.8%	108	23.4%	68	14.8%	60	13.0%	14	3.0%	461
...in your community	91	19.8%	129	28.0%	140	30.4%	87	18.9%	13	2.8%	460
...in Will County	44	9.6%	101	22.1%	145	31.8%	121	26.5%	45	9.9%	456
answered question											467
skipped question											18
To what extent is domestic violence a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	416	89.5%	8	1.7%	4	0.9%	6	1.3%	31	6.7%	465
...in your community	69	15.0%	109	23.7%	54	11.7%	28	6.1%	200	43.5%	460
...in Will County	29	6.4%	68	14.9%	79	17.3%	50	11.0%	230	50.4%	456
answered question											469
skipped question											16
To what extent are streets in disrepair a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	245	53.3%	99	21.5%	56	12.2%	40	8.7%	20	4.3%	460
...in your community	100	21.6%	148	31.9%	122	26.3%	69	14.9%	25	5.4%	464
...in Will County	34	7.4%	107	23.3%	145	31.6%	103	22.4%	70	15.3%	459
answered question											469
skipped question											16
To what extent is lack of job skills a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	358	77.2%	50	10.8%	13	2.8%	13	2.8%	30	6.5%	464
...in your community	67	14.5%	96	20.8%	76	16.5%	39	8.4%	184	39.8%	462
...in Will County	31	6.8%	62	13.5%	103	22.5%	58	12.7%	204	44.5%	458
answered question											468
skipped question											17
To what extent is availability/affordability of recreational services a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	328	70.5%	63	13.5%	25	5.4%	20	4.3%	29	6.2%	465
...in your community	188	40.6%	97	21.0%	62	13.4%	30	6.5%	86	18.6%	463
...in Will County	126	27.5%	75	16.3%	68	14.8%	35	7.6%	155	33.8%	459
answered question											469
skipped question											16



To what extent is elder abuse a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	381	82.5%	10	2.2%	3	0.6%	1	0.2%	67	14.5%	462
...in your community	88	19.3%	54	11.8%	28	6.1%	14	3.1%	273	59.7%	457
...in Will County	48	10.5%	56	12.3%	39	8.6%	19	4.2%	293	64.4%	455
answered question											466
skipped question											19
To what extent is sexual assault a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	404	86.9%	4	0.9%	2	0.4%	2	0.4%	53	11.4%	465
...in your community	89	19.3%	66	14.3%	46	10.0%	21	4.5%	240	51.9%	462
...in Will County	34	7.4%	52	11.4%	70	15.3%	41	9.0%	261	57.0%	458
answered question											470
skipped question											15
To what extent are social services for youth a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	330	71.3%	20	4.3%	8	1.7%	5	1.1%	100	21.6%	463
...in your community	84	18.3%	76	16.5%	57	12.4%	30	6.5%	213	46.3%	460
...in Will County	47	10.2%	50	10.9%	70	15.3%	43	9.4%	249	54.2%	459
answered question											467
skipped question											18
To what extent are social services for seniors a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	314	68.4%	30	6.5%	13	2.8%	10	2.2%	92	20.0%	459
...in your community	95	20.6%	86	18.6%	45	9.7%	28	6.1%	208	45.0%	462
...in Will County	60	13.2%	62	13.6%	51	11.2%	41	9.0%	241	53.0%	455
answered question											466
skipped question											19
To what extent are availability of information on social services a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	259	56.1%	67	14.5%	32	6.9%	17	3.7%	87	18.8%	462
...in your community	109	23.7%	74	16.1%	66	14.3%	31	6.7%	180	39.1%	460
...in Will County	79	17.4%	63	13.8%	64	14.1%	40	8.8%	209	45.9%	455
answered question											466
skipped question											19
To what extent are language barriers a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	377	82.1%	29	6.3%	14	3.1%	8	1.7%	31	6.8%	459
...in your community	163	35.5%	92	20.0%	63	13.7%	39	8.5%	102	22.2%	459
...in Will County	81	17.8%	74	16.3%	89	19.6%	63	13.8%	148	32.5%	455
answered question											465
skipped question											20

To what extent are interpreters for services a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	311	66.7%	12	2.6%	9	1.9%	3	0.6%	131	28.1%	466
...in your community	106	23.1%	50	10.9%	30	6.5%	17	3.7%	256	55.8%	459
...in Will County	76	16.7%	43	9.5%	37	8.1%	26	5.7%	273	60.0%	455
answered question											470
skipped question											15
To what extent is affordability of dental services a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	313	67.3%	59	12.7%	35	7.5%	37	8.0%	21	4.5%	465
...in your community	146	31.7%	63	13.7%	61	13.3%	41	8.9%	149	32.4%	460
...in Will County	96	21.1%	50	11.0%	66	14.5%	47	10.3%	197	43.2%	456
answered question											471
skipped question											14
To what extent is access to health care services a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	340	72.6%	63	13.5%	30	6.4%	21	4.5%	14	3.0%	468
...in your community	181	39.0%	66	14.2%	63	13.6%	35	7.5%	119	25.6%	464
...in Will County	127	27.8%	49	10.7%	62	13.6%	50	10.9%	169	37.0%	457
answered question											471
skipped question											14
To what extent is access to services for people with disabilities a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	321	68.6%	25	5.3%	12	2.6%	10	2.1%	100	21.4%	468
...in your community	98	21.0%	73	15.7%	37	7.9%	28	6.0%	230	49.4%	466
...in Will County	69	14.9%	61	13.2%	43	9.3%	31	6.7%	259	55.9%	463
answered question											474
skipped question											11
To what extent is access to mental health care services a problem...											
Answer Options	It's not a problem.		It's a minor problem.		It's a moderate problem.		It's a major problem.		Don't Know/ Not Applicable.		Response Count
...in your household	318	67.8%	20	4.3%	7	1.5%	5	1.1%	119	25.4%	469
...in your community	83	17.8%	43	9.2%	46	9.9%	24	5.2%	269	57.8%	465
...in Will County	59	12.8%	41	8.9%	46	10.0%	30	6.5%	284	61.7%	460
answered question											473
skipped question											12

Health Care Access & Health Status Assessment in Will County:

Where do you usually go when you are sick or need health care? (Check all that apply.)		
Answer Options	Response Percent	Response Count
Private practice/family health care providers	90.0%	423
Hospital Emergency Department	15.5%	73
Hospital Outpatient Department	9.4%	44
Will County Community Health Center	2.8%	13
Will-Grundy Medical Clinic	0.9%	4
Other (please specify)	7.7%	36
<i>answered question</i>		470
<i>skipped question</i>		15

“Other” Responses:

- V.A.
- Don't mess with our healthcare-no public option
- Chiropractor
- Chicago Drs. or Mayo Clinic
- Never been sick
- I seldom fall ill
- Plainfield needs their own hospital
- Primary Care
- Cook County Hospital
- Rush Copley-Cancer Clinic
- Don't usually seek Healthcare
- Urgent Care Center
- Rush Medical Center
- My Family Doctor
- VA
- Edward Hospital
- VA in Chicago
- No comment given
- Home
- VA Hospital
- VA Hospital
- VA Medical Center
- Chicago-Children's Memorial
- Good Sam & Mayo Clinic
- VA
- Hammond Clinic
- Walgreen's take care clinic
- Cook county
- Naperville Doctors
- Hospitals in other counties
- Immediate Care Center
- HMO Provider DV's
- Walgreen Take Clinic
- ImmediaCare
- VA
- Anywhere outside of will county

Was there a time in the past 12 months when you needed to see a health care provider but could not because of cost?		
Answer Options	Response Percent	Response Count
Yes	12.2%	57
No	85.9%	402
Don't know	1.9%	9
<i>answered question</i>		468
<i>skipped question</i>		17



In the past 12 months, have you avoided filling a prescription because you couldn't afford to?

Answer Options	Response Percent	Response Count
Yes	16.8%	78
No	83.2%	387
Don't know	0.0%	0
<i>answered question</i>		465
<i>skipped question</i>		20

Does anyone in your household receive public assistance (such as food stamps, cash assistance, medical card, reduced price school meals, etc.)?

Answer Options	Response Percent	Response Count
Yes	7.9%	37
No	90.8%	425
Don't know	1.3%	6
<i>answered question</i>		468
<i>skipped question</i>		17

Within the past year, what type of health services did you or your immediate family members receive outside of Will County? (Check all that apply.)

Answer Options	Response Percent	Response Count
None	31.0%	145
Cardiovascular/heart problems	10.9%	51
Dental care	33.3%	156
Ear, nose, throat care	11.1%	52
Emergency room service	19.2%	90
Endocrine	3.8%	18
Eye/vision care	30.6%	143
Family planning	1.7%	8
Gastrointestinal (GI)	8.3%	39
General practitioner care	25.9%	121
General surgery	11.1%	52
Hearing services	3.2%	15
HIV testing/treatment	0.2%	1
Immunizations	15.6%	73
Laboratory work (i.e. blood tests)	34.4%	161
Mental health services	3.2%	15
Neurology	4.1%	19
Obstetrics/gynecology	13.0%	61
Orthodontia	2.4%	11
Orthopedic/bone care	9.0%	42
Podiatry care	4.9%	23
Pulmonary/respiratory	4.5%	21
STD treatment	0.2%	1
Urology care	7.3%	34
X-ray/MRI/Ultrasound	25.4%	119
Other (please specify)	8.8%	41
<i>answered question</i>		468
<i>skipped question</i>		17

“Other” Responses:

- Rheumatology
- Physical Therapy
- Echo
- Dermatology
- pediatric specialist
- HIV/AIDS
- Spinal Surgeries
- Cranial Technologies
- Mammogram/Oncology
- Immunology/Hematology
- Oncology
- Weight Loss Counseling
- Labor & Delivery
- 2 knee replacements
- Oncology/Surgery
- Cancer
- Pediatrician
- Oncology
- Mammogram
- Morris Hospital
- Dermatologist
- Hands and feet
- Family Practice
- Hospice
- Palliative Care
- Hospitalization
- Cancer Treatment
- Pancreas issues
- Oncology Services
- Major Surgery
- Rheumatology
- Physical therapy, occupational therapy
- Craniotomy
- Dermatology
- Cancer Treatment
- Dermatology
- Ct scan of sinuses
- Oral Surgery
- Chiropractor
- Sleep Specialist
- Urgent care
- Need Hospital in Plainfield

Overall Health Status:

Please rate your overall health status:		
Answer Options	Response Percent	Response Count
Excellent	21.0%	99
Very good	43.5%	205
Good	22.9%	108
Fair	10.0%	47
Poor	2.5%	12
<i>answered question</i>		471
<i>skipped question</i>		14